



OPPORTUNITY

(External – Union)

DATE OF POSTING:	August 10, 2026 @ 4:30pm
POSITION:	Family Visit and Support Worker
TERMS OF EMPLOYMENT:	Part-time permanent
JOB CLASSIFICATION:	Unionized
POSTING NUMBER:	2026 – 14
VACANCY STATUS:	This posting is for 2 current vacancies
START DATE:	To be determined
HOME LOCATION:	Brantford (with the expectation for travel across the agency's jurisdiction, including the Townsend location, for family visit needs)

EDUCATION AND EXPERIENCE REQUIRED:

- Completion or working towards a BA in Sociology/Psychology, Child Studies or related field, or Community College Diploma (CYW, SSW, DSW, ECE) or an equivalent diploma or completion or working towards a degree in the human services field or other qualifications as deemed appropriate by the Executive Director
- 2 years of related experience

RESPONSIBLE TO: Manager – Family Visits & Support Team

Under the general supervision of the Child Welfare Manager, the part-time Family Visit and Support Worker will be responsible for providing administrative and service functions within the child welfare service department. The part-time Family Visit and Support Worker will assist Child Protection Workers with a variety of tasks inclusive of

instrumental support to protection, including facilitating clinical family visits and providing a range of interventions including assessment, supervision, teaching child management and parenting skill development, while ensuring the physical and emotional safety of children participating in family visits.

The Family Visit and Support program is open 6 days a week to meet the varied needs of clients. The part-time Family Visit and Support Worker will be scheduled to work up to 24 hours per week with a combination of weekdays, evenings and Saturdays, both in office and in the community, between the hours of 8:30am to 8:00pm on weekdays and between 8:00am and 4:30pm on Saturdays.

MAJOR RESPONSIBILITIES

Under Supervision of the Child Welfare Manager:

- Supervising family visits. This includes supporting, modelling, and providing information to caregivers
- Greet caregivers and children, and provide the level of supervision required for family, supervise duration of visit, facilitate goodbyes between caregivers and children
- Document observations of visit and follow up with assigned worker as necessary
- Complete all documentation in an organized, logical, easily understood, concise manner, that is suitable to the audience
- Reviewing forms, case documentation and information in electronic files
- Providing in-home parent education and support in collaboration with the assigned Child Protection Worker
- Communication with assigned Child Protection Workers about family and trajectory within the program
- At times, coordinating family visits; notification to all parties if cancellation of visits
- At times, transporting clients to and from their visits
- Various other tasks as may be assigned from time to time

KNOWLEDGE AND SKILLS REQUIRED

- First Aid and CPR certification is required
- Ability to work with children, adolescents and families
- Ability to work co-operatively within a team setting
- Ability to use authority constructively in potentially chaotic or conflicted situations
- Demonstrated flexibility and ability to adjust to daily change of routine
- Building effective rapport and relationships in short term interactions
- Training in crisis intervention, calming and defusing techniques
- Building effective rapport and relationships in short term interactions
- Excellent written, verbal, listening and interpersonal communication skills
- Committed to AOP values of justice, equity, respect of the beliefs and traditions of others

- Knowledge of anti-black racism
- Knowledge of the impact of residential school and colonization, and Indigenous practices
- Committed to community-based philosophy
- Committed to including the voice of children/youth and families as part of our service planning and delivery

ANNUAL SALARY RANGE: In accordance with the Collective Agreement Community and Family Support 1 Grid - \$26.68 - \$35.01 per hour

As a condition of hire, selected candidates will be required to provide:

- Consent for Police - Vulnerable Records Check - Results must be satisfactory to the employer
- Consent for Child Welfare check- Results must be satisfactory to the employer
- Must have a valid Ontario "G" class driver's license and reliable vehicle.

Child and Family Services of Grand Erie is committed to working from an Anti-Oppressive and Equity practice and is dedicated to building a workforce that reflects the diversity of the community in which we live and serve.

If you don't see yourself fully represented in each requirement of the job description, we still encourage you to apply. Research has shown individuals from underrepresented groups may only apply when they feel 100% qualified. We are committed to creating a more equitable, inclusive, and diverse organization and we strongly encourage all applicants with diverse identities and lived experiences to apply and to please self-identify in their cover letter.

We are committed to creating an accessible environment for all. Please let us know if you have any accommodation needs.

We thank all applicants; however, only those considered for interviews will be contacted.

Strong preference will be given to qualified applicants from equity deserving groups including but not limited to: Indigenous, South Asian, African Canadian, 2SLGBTQ+ populations.

APPLICATION PROCESS: Submit resume and cover letter electronically at:

Email: employment@cfsge.ca

CLOSING DATE: August 24, 2026 @ 4:30pm