

JOB TITLE: Child and Family Support Team – Casual Access Worker

PAY BAND: \$26.84 – \$34.79 HOURLY

UNIT: Child and Family Support Services Team

PROBATIONARY PERIOD:

750 Hours of Work

DESCRIPTION:

Under the direction of the Supervising Manager, the Child and Family Support Worker – Casual Access Worker will assume a key role in providing support to families and children, primarily in supervising visits between parents and their children within our access program. This is a casual role working days, evening, overnights and weekend shifts as needed within the bargaining unit. The working hours for this position will require flexibility to meet the needs of our service recipients. Please note that as this is a casual position, hours are not guaranteed.

DUTIES & RESPONSIBILITIES INCLUDE:

- Supporting children and families in the Supervised Access Program; duties can
 include assisting in arranging and scheduling visits and/or transportation, providing
 assigned families with orientation to the Child and Family Support Services
 programs, providing transportation for children and families as required, complete
 documentation, including contact logs, and therapeutic debriefs after access visits
 with parents.
- 2. Supporting families in achieving their goals and objectives as outlined in their service plans, working from a strength based, anti-oppressive, equitable lens, as well as incorporating practice models such as Signs of Safety.
- Providing educational and supportive interventions addressing child development, behaviour management, and other identified concerns; applying skills from programs such as, but not limited to Triple P, Circle of Security, and Caring Dads; and assessing the child and/or family's participation, engagement, and application of interventions provided.
- 4. Being available to respond to crisis situations that will focus on stabilizing, enhancing, and maintaining family relationships.
- 5. Working collaboratively with families and youth in addressing behavioral and emotional issues during their access visits.
- 6. Occasionally supporting Youth in Care or on CCSY to develop life skills and skills for independent living as requested.
- 7. Attending case conferences and planning meetings for children and families if required.

- 8. Other duties as assigned may occasionally include but are not limited to assisting with agency duties related to service to children and families, co-facilitating groups within the agency or community partners, working with other agency staff or community professionals in a collaborative approach to service delivery.
- 9. Participating in select agency meetings and trainings as required.

QUALIFICATIONS REQUIRED:

- Child and Youth Worker diploma is preferred.
- A Social Service Worker diploma or degree from a recognized College or University may be considered.
- Minimum of three years experience working with hard to serve children/youth and/ or their families preferred.
- Strong assessment skills in child development and family dynamics.
- Sound knowledge and skills in behavior management interventions.
- Proven ability to engage multi-problem children and families.
- Effective communication skills.
- Ability to work as a member of a team and/or independently as necessary.
- Ability to engage and intervene under crisis situations.
- Valid driver's license in good standing and available vehicle.

Preference given to applicants with:

- A Child and Youth Worker diploma.
- Previous parent education experience.
- Proven organizational skills including the ability to meet deadlines.
- Knowledge and/or experience in the field of child welfare and fostering.
- Experience in running groups
- Experience in crisis intervention.

The Children's Aid Society of Oxford County is committed to the values of equity, inclusion, and respect and is dedicated to building a workforce that reflects the diversity of the community in which we live and serve. The Agency accepts applications from all qualified individuals and encourages applications from equity-deserving groups.

We are committed to creating an accessible environment for all. If you are contacted to participate in the interview process, please let us know if you have any accommodation needs.