



## **A new LMS is coming! Here's what you need to know.**

OACAS recently announced that we will be launching a new Learning Management System (LMS) by the end of 2024. Together with our vendor, Absorb, we are targeting the launch the week of December 16, 2024.

As we prepare for this exciting migration to our new LMS, learners must complete any outstanding courses or training modules in the current system by Friday, November 29, 2024. This will provide a smooth transition and ensure that all learner progress is successfully recorded and migrated to the new LMS.

### **Key Dates to Remember:**

- **Thursday, November 28 at 11:59 PM (ET):**
  - Last opportunity for new myOACAS Learning account creation until after the migration
  - Cutoff for course registrations
  - Deadline to complete any outstanding or in-progress courses
  - Deadline for Facilitators to submit all attendance records for classroom sessions
- **Friday, November 29 at 4 PM (ET):**
  - Cutoff to look up learner history and/or download course certificates until after the migration
  - Current LMS will be decommissioned
- **Week of December 16:** New LMS goes live!

*Please note that regular account creation and course registration sync times will apply, and learners are encouraged to keep these in mind as they work to complete any outstanding learning on the current LMS. Additional information on key timelines, such as sync times for account creation, course registration, etc. is available [here](#).*

**Important! The LMS will not be available from Friday, November 29 at 4 PM (ET) until the week of December 16. This includes all courses, functions, and reports.**

We anticipate learners, supervisors, and facilitators will have questions about the transition, including key timelines. To support the transition to the new LMS, we have put together a helpful set of Frequently Asked Questions (FAQ). We encourage all those who are currently enrolled in course or training to review the FAQ to ensure you are prepared for the new LMS launch. Please review it below or access it as a [PDF version](#).

OACAS is dedicated to supporting you during this transition. We will continue to update you on the implementation of the new LMS as we work towards key project milestones. Stay tuned for more updates!

Thank you for your continued dedication and commitment to learning.

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## Frequently Asked Questions (FAQ)

### **Do I have to create a new account?**

If you already have a myOACAS Learning account, you do not need to create a new one. Your existing account will be migrated to the new Learning Management System (LMS). All users will use their current username to log into the new myOACAS Learning.

### **What will happen to my records?**

OACAS will migrate your learning records from April 2016 to November 2024 to the new myOACAS Learning. Records prior to April 2016 can be available upon request. Please contact the [myOACAS Learning Support Centre](#).

### **Do I need to change my password?**

If you are an employee of a children's aid society or an Indigenous Child and Family Well-Being Agency using your work email address to log in (e.g., @dilico.com, @torontoccas.org, @rockbayfn.ca), you will not need to reset your password. If you are not employed by a child welfare agency, you will need to reset your password upon your first login to the new myOACAS Learning. We will provide more information about how to do this well ahead of the LMS launch.

### **Can I still access the old courses that I have completed?**

If the courses you have completed are still available in the new myOACAS Learning catalogue, you will still have access to them in your learner profile in the new



myOACAS Learning. If you need to access older or retired courses, please contact the [myOACAS Learning Support Centre](#) once the new LMS has launched.

### **I registered for a session that starts next year. What happens to my registration?**

All course registration records will be migrated to the new myOACAS Learning. After the service launch, we recommend logging in to verify your course registration(s). If your courses do not appear in your learner profile, please contact the [myOACAS Learning Support Centre](#).

### **What will happen to my certificates?**

We recommend downloading your course completion certificates as soon as possible, or before the current Learning Management System (LMS) is decommissioned at 4 PM ET on Friday, November 29, 2024. After the new myOACAS Learning is launched, OACAS Learning **will not** be able to assist with any document requests from the decommissioned LMS.

### **What will happen with my incomplete courses?**

If you have completed some, but not all components in a course (eLearning, assignments, quizzes etc.), this progress will not be carried over to the new myOACAS Learning and you will be required to complete all the work again. We urge you to complete any courses in progress before Friday, November 29, 2024, at 4 PM ET.

*\*Please note that offerings with specialized delivery logistics such as PRIDE Pre-Service and the Reimagined Child Welfare Pathway to Authorization series may require additional support to ensure a smooth migration. The OACAS Learning team will contact agencies with affected cohorts directly to provide further clarification and support.*

OACAS is dedicated to supporting you during this transition. Stay tuned for more FAQs and updates!

