



Native Child and Family Services of Toronto

PEACEKEEPER

Hours: 35 hrs/wk.

Range: \$51,395 - \$74,511

Location: 30 College Street, Toronto

Position: Unionized, FT, (2-year contract with benefits).

Summary:

Native Child and Family Services of Toronto (NCFST) strives to provide a life of quality, well-being, caring and healing for our children and families within the urban Indigenous Community. We do this by creating a service model that is culture-based and respects the values of First Nation, Inuit and Métis people, the extended family, and the right to self-determination and through the integration of holistic, culturally based prevention services that are child centred, family focused, and community driven.

Reporting to the Supervisor, Intake, the Peacekeeper will ensure a welcoming space for staff, community members, visitors, allies, partners and all who access our spaces at the 30 College Street facility. Acting as a guide, the Peacekeeper will provide support and information, as well, be the point person in the event of an emergency alerting leadership and executing the agency's emergency response protocols.

Primary Responsibilities:

- Greet and provide logistical support to visitors, community members, etc.
- Proactively build relationships with community members.
- Answer community inquiries in a professional and positive manner.
- Provide early response to situations that may occur.
- Participate in the review of crisis response plan.
- Work with the Community Response (Duty Response) team to develop and implement an Indigenous crisis response training.
- Problem-solve potential complaints and alert management on issues that require follow-up
- Be knowledgeable regarding the daily activities in the facility and other areas of the agency.
- Perform other duties as assigned

Qualifications, Knowledge and Skills:

- Lived experiences as an Indigenous person with the ability to respect and share Indigenous protocols while also respecting the unique Cultural distinctions and variations found throughout the urban Indigenous environment.
- Experience working within an Indigenous Child-Wellbeing setting would be considered an asset.
- A solid understanding of and sensitivity to the experiences of Aboriginal peoples in Canada, and the impact of the legacy of Residential Schools and the Sixties Scoop upon them is essential.
- Ability to work collaboratively in the preparation of Agency Ceremonies and/or events ensuring that appropriate Cultural protocols are honoured and respected.
- Respect for, and sensitivity towards, as well as knowledge and understanding of Indigenous Culture and People.
- Excellent communication both verbal and written.
- The ability to multi-task and adapt to change in a fast-paced dynamic environment.

- Knowledge of NCFST programs and services.
- Strong culturally grounded crisis intervention and de-escalation skills.
- Excellent written and verbal communication skills.
- Outstanding interpersonal skills that focus on relationship building.
- Ability to provide a Criminal Records Check deemed satisfactory by the employer upon offer of employment.
- Ability to provide an acceptable Child Welfare Check with Vulnerable Person Sector Search (VPSS).

To apply, please provide:

- As a multi-service urban Aboriginal Agency providing holistic, culture-based programs and services for Aboriginal children and families, we give priority to applicants who identify as First Nations, Inuit, Métis, and those with close affiliations.
- Cover letter outlining why you are the most qualified candidate for this role including your experience working directly with First Nations, Inuit and Métis Peoples, Communities and Organizations.
- Resume (include 3 work related references).
- Incomplete Applications will not be considered.
- Only those selected will be contacted for an interview.
- NCFST requires all employees, contractors, students, and volunteers to be fully vaccinated against COVID-19, absent of a valid medical exemption or other reasonable consideration pursuant to the Human Rights Code of Ontario.
- We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

Closing Date: September 16th, 2022

If you are interested in this job opportunity, please apply by clicking [APPLY HERE](#)

We thank you for your interest, however, only those applicants selected for an interview will be contacted.