

## Financial Empowerment and Problem Solving

### (FEPS) Worker

#### Job Details

**Position Type:**

Full-Time; 12 month contract

**Work Hours:**

35 hours per week, potential evenings

**Reporting To:**

Manager, Family Services

**Classification:**

Social Worker I (40-1)  
(Bargaining Unit)

**Salary Range:**

\$56,000 to \$75,000

**Location:**

Central Branch  
4600 Bathurst St.  
Toronto, ON M2R 3V3

**Posting Date:**

November 19, 2020

**Internal Closing Date:**

November 25, 2020

**External Closing Date:**

Until the position has been filled

**Anticipated Start Date:**

ASAP

**\*This position currently works remotely due to the pandemic**

#### **About The Agency**

Jewish Family and Child Service (JF&CS) is a client-centered, multi-service agency that strengthens and supports individuals, children, families and communities by increasing safety and security, improving mental health and wellness and reducing the effects of poverty, within the context of Jewish values. JF&CS is the provincially-mandated Children's Aid Society for Jewish children. Our collective vision is a resilient community where hope, dignity and humanity thrive.

#### **About the Role**

We are seeking a **Financial Empowerment and Problem Solving (FEPS) Worker** as part of the Resiliency program in collaboration with UJA, JVS Toronto, JIAS Toronto and Jewish Addictions & Counselling Services (JACS). This position will be responsible for providing direct financial advocacy, empowerment and problem-solving supports to clients experiencing financial hardship and poverty related challenges focusing on newly vulnerable members of the community as a result of Covid-19.

#### **Responsibilities:**

- Provide budgeting and money management supports to clients dealing with financial hardship and poverty related challenges.
- Utilize a range of financial problem solving knowledge and skills to assist clients in maximizing their government supports.
- Conduct financial assessments of individuals and families experiencing financial and poverty related challenges.
- Formulate and develop client-centered service plans with clients; including financial crisis interventions, internal agency response and referrals, linkages and referrals to external resources and follow ups.
- Support clients in accessing appropriate financial interventions such as tax filing, income benefits and supports, opening bank accounts, debt repayment programs, RESPs, and RDSPs
- Develop and provides financial literacy individual and group training for clients, staff, community members and other stakeholders
- Operate an in-house Tax Clinic and file taxes for clients
- Perform other duties as assigned.

#### **Qualifications:**

- University degree and/or equivalent experience in a relevant area
- Accredited Financial Counsellor Canada (AFCC) considered an asset
- Adult education, coaching, and group facilitation experience
- Extensive knowledge and/or expertise in all aspects of personal finance and the financial system, including relevant legislation, income benefit programs, other government programs and policies related to people's finances and specifically
- Experience with U-file and CRA tax filing programs and documentation
- Strength-based, client-centered poverty reduction service delivery knowledge and experience
- Fluency in Russian, Yiddish and/or Hebrew an asset

If you are interested in applying for this position, please submit your résumé and cover letter by visiting the Career Opportunities page at <https://www.jfandcs.com/jobs>.

Jewish Family & Child is committed to the principle of equal opportunity in employment. Accommodations during all phases of the hire process will be made wherever possible. Please advise us if any accommodations are required.

We thank all applicants for their interest; however, only those considered for an interview will be contacted.

To learn more about Jewish Family & Child, please visit: [www.jfandcs.com](http://www.jfandcs.com) | [www.facebook.com/jfandcs](https://www.facebook.com/jfandcs)