



Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Aboriginal, community controlled multi-service agency. Our mission is to provide support, ensure safety and enhance the quality of life for Aboriginal families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

Case Manager, Fathering Support

Classification:	Contract Full-Time (1 Year)	Salary Range:	\$27.96 - \$40.54
Hours:	35 hrs/wk.	Location:	30 College Street

NCFST is committed to staffing a workforce representative of the Aboriginal population we serve. We encourage First Nations, Metis and Inuit applicants to apply and to please self-identify in their cover letter.

Position Summary

The Case Manager, Fathering Support works collaboratively with clients to administer formal assessments, formulate concrete goals/ objectives and identify appropriate internal and external resources to meet identified needs. Furthermore, the Case Manager, Fathering Support provides a range of case management and support services, practical assistance, information and referrals to fathers/ male caregivers and their children, including those men who present with varied complexities, such as mental health and substance use issues.

Main Responsibilities

- Provide fair, respectful and culturally relevant service to Aboriginal children and families, consistent with the mission, vision, and values of Native Child and Family Services of Toronto.
- Receive requests and referrals from NCFST's centralized Intake/ Screening Team for non-protection services.
- Administer assessments and ensuring proper documentation.
- Administer cultural assessments in partnership with the Family Support Team and Culture Team.
- Conduct in-depth interviews with the community members and members of the family to gather all required assessment information.
- Form and foster therapeutic relationships with community members to determine wants and needs.
- Gather collateral information, as appropriate, from schools and other community service agencies.
- Complete all required documentation, including manual records, statistical reporting and inputting into NCFST's computerized case management system. (Coyote Caseworks).
- Identify and refer cases to the appropriate internal and/or external resources and supports and providing necessary information to referee.
- Attend transfer or other case conferences, as required.
- Provide crisis intervention as required.
- Provide advocacy, when needed, to ensure community member's interests, choices, and rights are heard and respected.
- Develop and facilitate group programming based on the needs of individual community member and the Aboriginal community.
- Participate as a team member, in team events, and providing support when necessary.
- Engage in events and public awareness activities related to the program.
- Other related duties as required.

What we are looking for:

- Degree/ Diploma in the Human Service or Social Services field with 2 years of experience in a related position. Alternatively, an equivalent combination of relevant education in a related field and experience working with the Aboriginal community may be considered.
 - Strong understanding of the issues of family violence.
 - Produce a clear Vulnerable Sector Police Record Check.
 - Knowledge and awareness of First Nations, Metis and Inuit cultures and traditions.
 - Knowledge of child development, psychological needs, family dynamics, domestic violence, child abuse or neglect, etc.
 - Ability to develop excellent working relationships with internal resources and external service agencies.
 - Time management skills and ability to work under the pressure of tight time frames.
 - Effective crisis intervention skills.
 - Excellent communication skills, both oral and written, to accurately document all case notes.
 - Coordination skills to effectively manage services provided to community members.
 - Computer skills to utilize all required applicable computer software.
 - Demonstrated understanding, and commitment to, integrating the Native Child and Family Services of Toronto Mission and values in to practice, service and relationships.
 - Demonstrated understanding of workplace Health and Safety practices and understanding of an employee's responsibility under current legislation.
 - Ability to work effectively with all levels of staff, to maintain effective communication and working relationships, demonstrating strong interpersonal skills, tact, sensitivity and build strong internal relationships.
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If you are interested in this job opportunity, please apply by clicking [APPLY HERE](#) on or before **January 22, 2021 to**

We are dedicated to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted.