Chatham-Kent Children’s Services serves the children and families of the Chatham-Kent Municipality and includes child protection, children’s mental health, child development and prevention.

Chatham-Kent Children’s Services is an accredited multi-service agency that responds to the unique dynamics of our families. We support the well-being and safety of our children and their families through evidence-based practices and collaboration with community partners. Together, CKCS’ employees strive to foster an environment that encourages positive growth, professional development and progressive change.

Chatham-Kent has a population in excess of 110,000 and is ideally situated mid-way between Windsor and London on the shores of Lake Erie.

EMPLOYMENT OPPORTUNITY

Quality Improvement and Analytics Supervisor

Chatham-Kent Children’s Services requires a Quality Improvement and Analytics Supervisor available to start as soon as possible. This is a permanent, full-time (70 hours bi-weekly) position.

Reporting to the Director of Quality Improvement and Protection Services, the Quality Improvement and Analytics Supervisor will provide direction and leadership on matters related to organizational quality improvement practices and critical projects. Champion effective and consistent application of best practice, policy and process, the use of data and performance analytics to influence service delivery and design, staffing considerations and organizational strategic plans.

Coordinate the development of evaluation processes for new programs and services with the members of the leadership team in support of key strategic and business goals.

Facilitate day to day project management related to agency performance improvement initiatives, including funding submissions, planning, monitoring, outcome/program evaluation, service audits, accreditation, and report creation.

Offer expertise and oversight for agency continuous quality improvement using data and performance analytics.

Ensure programs reflect collaborative relationships within the organization, between provincial and academic partners and key community stakeholders. Lead innovation related to service design and development using integrated data analysis of all service mandates.

Qualifications:
Master’s Degree in Health Administration, Health and Community Planning, Business Administration, Policy/program Evaluation, or in another related field; Demonstrated knowledge of management theory and techniques, project management, program evaluation and conducting research studies; Commitment to equity as a foundational principle and ability to use the social determinants of health as a guide to quality outcomes/standards; Strong organizational skills, detail oriented, excellent written and verbal skills including ability to professionally summarize and present information verbally or in writing. Ability to prioritize competing work demands to ensure effective, efficient and timely application of resources and services. Effective problem solving skills; Excellent interpersonal skills, ability to establish effective, collaborative working relationships with all levels internal and external to the organization including provincial and academic partners; Knowledge and understanding of service delivery practices, regulations and standards related to children and families receiving children’s mental health, child development, prevention and child welfare services; A valid driver’s license and use of a personal vehicle; French language capability an asset.

Please submit your resume by 4:30 pm on Friday, May 29, 2020 to Human Resources: hr@ckcs.on.ca

Only those candidates selected for an interview will be contacted.

Chatham-Kent Children’s Services is committed to providing accessible employment opportunities. Should you require accommodation for a disability during the hiring process, please contact Human Resources at 519-358-4155.