

Service Manager

Up to 1-year contract – Midland

The Agency We are a Child Welfare and Children’s Mental Health agency committed to service excellence, teamwork and participation in decision-making. We respect and value diversity and operate from an anti-oppression framework. Located in a prime recreational area about one hour north of Toronto, we provide the opportunity to combine the career and lifestyle of your choice.

The Job Reporting to a Senior Service Leader, the incumbent will be responsible for managing the service programs and staff. Responsibilities will include: providing case management consultation and direction to case workers consistent with Agency and government policy and standards, carrying out human resource responsibilities (e.g. hiring, training, evaluating, coaching, performance counselling), project and service plan development and implementation, budget management responsibilities, community liaison activities, participating as a member of the agency’s management team in other agency initiatives as may be assigned and other duties as assigned by the Senior Service Lead. This is a non-unionized position.

Qualifications

- A Master of Social Work/Bachelor of Social Work is preferred. We will consider a related degree with demonstrated intent to obtain a BSW/MSW.
- At least 2 years of Child Welfare management experience is preferred.
- Minimum of 5+yrs child welfare experience.
- Sound knowledge of the total operation of a child welfare organization, with a thorough understanding of protection and children in care issues.
- Demonstrated skills, experience and theoretical knowledge related to the management of people and other resources.
- Excellent administrative, decision-making, and problem solving skills.
- Highly developed leadership, communication, and mediation skills.
- A demonstrated ability to create and sustain informal and formal networks.
- Demonstrated skills in coaching and motivating individuals.
- A thorough understanding of anti-oppression values and principles.
- Valid driver's license and access to a vehicle is required.
- Bilingualism (French/English) is a highly desired asset.

Compensation The salary range is \$75,302 to \$102,750 commensurate with experience, with a generous benefits package, vacation and leave provisions.

Applications by: March 15, 2019

Please apply to: Internal Candidates: [Login WFN > Myself > Talent > Career Center \(1465\)](#)

External Candidates: [Service Mgr Midland 1 yr contract \(0319-1465\)](#)

We thank all applicants, however only those under consideration will be contacted.

Accommodation at Simcoe Muskoka Family Connexions

We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Rights Code. Applicants need to make any accommodation requests for the interview or selection process known in advance by contacting the Human Resources Department at 705.726.6587 x 2252. Human Resources will work together with the hiring committee to arrange reasonable and appropriate accommodation for the selection process which will enable you to be assessed in a fair and equitable manner.

All Simcoe Muskoka Family Connexions offices are scent free