



Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Indigenous, community controlled multi-service agency. Our mission is to provide support, ensure safety and enhance the quality of life for Indigenous families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

Case Manager - Anti-Human Trafficking Prevention

Classification: Regular Full-time
Hours: 35 hrs/wk.

Rate: \$49,883-\$72,320
Location: 30 College St.

NCFST is committed to staffing a workforce representative of the Indigenous population we serve. We encourage First Nation, Métis and Inuit applicants to apply and to please self-identify in their cover letter.

Position Summary

Under the direction of the Supervisor, Healing Team, the Case Manager- Anti-Human Trafficking Prevention will:

- Research, develop, organize and facilitate internal and external training on the vulnerabilities of Indigenous Youth and their susceptibility to being targeted and/or recruited into the sex trade.
- Develop both informal and formal partnerships with Indigenous and non-Indigenous agencies.
- Educate and empower other service providers to address the issue of human trafficking in Toronto's Indigenous community on a larger scale.
- Research, develop and conduct a community needs assessment on high risk youth through focus groups and other qualitative research.
- Work with other NCFST staff and partner organizations to support annual community training opportunities for foster parents and young mothers serviced through multiple NCFST programs, as well as other community members in schools or other community settings.
- Conduct community and street outreach services for Indigenous clients who are survivors of, or have lived experience of human trafficking, or who are at risk of being trafficked.
- Perform intensive case management and stabilization to support the physical, mental, spiritual, and emotional cultural well-being of Indigenous youth experiencing problems related to mental health and/or substance misuse. More specifically trauma, exploitation, safety planning and knowledge of the three C's.
- Provide accessible, culturally-based support and interventions to help Indigenous youth to establish and maintain balance in their lives.
- Provide crisis intervention, harm reduction, pre-treatment addictions counseling, aftercare support, and cultural support.
- Provide information, referrals, advocacy and follow-up services to Indigenous youth.
- Monitor the therapeutic progress and cultural needs of the youth.
- Facilitate group activities (circles) and related events.
- Provide life skills support and goal planning, including educational and job readiness.
- Maintain accurate and up-to-date case files and written reports.
- Work as part of a team and communicates effectively to other staff.
- Perform other related duties as assigned.

Qualifications

- Bachelor's Degree in counselling, Psychology, BSW, or CYW/CYC.
- At least 2 years of experience in youth work or a related setting.
- Understanding of human trafficking, sex trade and its various stages; including choice, coercion, and control.
- Understanding of harm reduction model.
- High literacy in Indigenous culture(s), and understand the unique dynamics that exist within the community.
- Understanding of addictions, cognitive impairments, mental health issues, human trafficking, sex trade, H.I.V. post exposure prophylactics and sexual health as it pertains to street involved youth.
- Knowledge and experience working with LGBTQ2 youth.
- Knowledgeable of laws pertaining to the various systems including the *Child, Youth and Family Services Act*, the *Criminal Code*, and *The Youth Justice Act* etc.
- Proficient in all social media including internet, messenger, snap chat etc.
- Knowledge of local community agencies and other professional services available for the client group.
- Ability to perform duties through Anti-Oppressive Practice (AOP).
- Ability to build therapeutic relationships with an ability to negotiate with clients on goals/priorities.
- Skills in the delivery of training and group programs/ workshops.
- Excellent interpersonal, communication, counseling and de-escalation skills.
- Good intake assessment, crisis intervention, advocacy and problem solving skills.
- Excellent analytical, time management, organizational skills.
- Strong report writing, communication and computer skills.
- Ability to work independently with flexible hours (1-2 evening shifts required).
- Initiative and respect for confidentiality.
- Ability to work effectively with all levels of staff, to maintain effective communication and working relationships, demonstrating strong interpersonal skills, tact, sensitivity and build strong internal relationships.
- Demonstrated understanding of workplace Health and Safety practices and understanding of an employee's responsibility under current legislation.
- Demonstrated understanding and commitment to integrating the Native Child and Family Services of Toronto Mission and values in to practice, service and relationships.

If you are interested in this job opportunity, please apply by email on or before **March 18, 2019** to hmcfst@nativechild.org quoting reference number **#19-03-06**.

We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted. E-mail responses only. No phone calls, please.