

The Call to Action is a historic commitment by Children's Aid Societies to work together and with other community partners to create the best child welfare system and achieve the best outcomes for all children, youth and families in Ontario. It is a pledge to be accountable and transparent, and to use provincial information and best practices to improve local services. The Call to Action seeks to ensure consistent, high-quality and equitable child welfare services for all children, youth and families wherever they live in Ontario.



Ontario Association of
Children's Aid Societies
The voice of child welfare in Ontario

BEST OUTCOMES FOR CHILDREN, YOUTH AND FAMILIES

Children's Aid Societies strive to continuously improve the outcomes of safety, wellbeing and permanence for children, youth and families

Child welfare system improvement across all domains means children, youth and families in Ontario:

- are treated with respect and supported with culturally relevant practice
- have an equitable chance at a successful outcome

- are served by competent, well-trained professionals who are skilled at supporting people to heal and grow through challenging experiences
- can trust that agencies are accountable for their public resources, transparent about their performance, and willing to make changes to ensure successful outcomes



GOVERNANCE

Optimal child welfare governance

Sector-wide effectiveness in local agency governance

Relationship of local boards to government

A sustainable, effective governance relationship with government to support optimal service delivery

OPERATIONS

Optimal structure of child welfare system to enable effective service delivery

The best system structure and sector use of resources to achieve better and more equitable outcomes for all children, youth and families

SERVICE

Services to promote equity of outcomes

Child welfare services that are responsive to the needs and interests of all Ontarians and lead to equitable outcomes

Culturally responsive services

Respect for the diversity of children, youth and families and the right of communities to care for their children

Best practices for improved outcomes

Consistent, evidence-based services across the system

Moving forward on Truth and Reconciliation for Indigenous people

A system-wide acknowledgement of child welfare's role in the oppression of Indigenous children, youth and families and a commitment to take meaningful steps toward reconciliation

HUMAN RESOURCES

Staff and leaders' competence and expertise

Consistent, high standards in human resources across the child welfare system

CONTINUOUS IMPROVEMENT

A culture of continuous quality improvement through quality data analysis focused on outcomes, and action on the findings