

## The Provincial Call to Action

Ontario's children, youth, and families expect a child welfare system that is transparent, responsive, and culturally relevant. They expect consistent, high-quality services, regardless of where they live. And they expect that Children's Aid Societies will work together as a provincial system towards improving those services.

Children's Aid Societies have launched a **Call to Action** to ensure these expectations are being met across the province.

The **Call to Action** contains eight broad Priority Areas for collective change. Children's Aid Societies are committed to undertaking this work with a distinct awareness of unique Aboriginal and other cultural perspectives and needs.

The eight Priority Areas will:

- Develop services that are culturally appropriate, responsive, and outcome-based
- Optimize structure of child welfare system to enable efficient and effective service delivery
- Enhance data collection and public reporting on outcomes and performance
- Address service delivery issues through consistent adherence to legislation and standards, and by responding to inquest recommendations
- Build Human Resources' competence and expertise through standardized training, authorization, and professional regulation
- Act on recommendations from the Truth and Reconciliation Commission
- Fully implement the Child Protection Information Network (CPIN)
- Enhance governance of Children's Aid Societies and incorporate best practices and evaluation

For over 100 years, Children's Aid Societies in Ontario have been committed to working within local communities to help children, youth, and families. The current province-wide transformation in child welfare represents a renewal of that commitment. Working as a provincial system, Children's Aid Societies, in collaboration with the provincial government, will continue to improve the quality, consistency, and cultural relevancy of services for children, youth, and families across Ontario.