ONTARIO CHILD WELFARE

Eligibility Spectrum

REVISED 2016
ACKNOWLEDGMENTS

Child Welfare in Ontario continues to evolve by ensuring that current research findings, clearly articulated standards, empirical instruments, best practice knowledge and accountability underpin excellence in our provincial child protection services. Those elements are infused into the 2016 revisions to the Eligibility Spectrum by updating both research and practice advancements; by ensuring congruency with new legislation and directives and consistency with language and protocols used by Children’s Aid Societies (CASs) throughout the province.

As in the previous versions of this tool, many people have contributed to its development since the Eligibility Spectrum’s genesis in the early 1990s, as a field-developed eligibility tool for child welfare in Ontario. All input and efforts in subsequent generations of the instrument have been gratefully received by the original authors, Mary Ballantyne and George Leck of Simcoe CAS. The 1995–2000 editions of the Spectrum were developed by Mary Ballantyne (MRI), Margaret Morrison (B.Sc.N. (Ed.), M.A. (Counselling Psych.)) and Deborah Goodman (M.S.W., Ph.D.), based upon the results of research completed by the University of Toronto on the original instrument and the feedback of the many social workers who used it.

The 2016 Eligibility Spectrum is the result of a group of dedicated Children’s Aid Society (CAS) professionals* who completed research and consulted with front line staff and stakeholders throughout the province to ensure the revisions made reflect the interests and needs of the sector. The result, we believe, is a more comprehensive and thus more effective child welfare eligibility assessment instrument with increased relevance and utility for the Ontario network of Children’s Aid Societies, their associated communities and the children, youth and families they serve.

* Shannon Chevrier, CAS of Haldimand and Norfolk; Sheryl Cohen Shecter, OACAS; Domenica DiNicolantonio, Toronto CCAS; Derrick Drouillard, F&CS of St. Thomas and Elgin; Bernadette Gallagher, OACAS; Polly-Anna McNally, Dilico Anishinabek FC; Elizabeth Molligan, York CAS; Kim O’Reilly, Algoma CAS; Lori Stanley, Kawartha-Haliburton CAS; Monique Warriner, North Eastern Ontario F&CS; Susan Willems van Dijk, Algoma CAS; Jennifer Wilson, Kawartha-Haliburton CAS; Tat Ki Yu, Peel CAS.

© 1995 Ontario Association of Children’s Aid Societies
© 1997 Ontario Association of Children’s Aid Societies
© 1999 Ontario Association of Children’s Aid Societies (training draft)
© 2000 Ontario Association of Children’s Aid Societies
© 2006 Ontario Association of Children’s Aid Societies
© 2013 Ontario Association of Children’s Aid Societies
© 2016 Ontario Association of Children’s Aid Societies

The Eligibility Spectrum can be downloaded in English and French from:

OACAS Public Website: http://www.oacas.org/publications-and-newsroom/professional-resources/

OACAS Members’ Website: https://oacas.sharepoint.com/child-welfare-services/intake-assessment
(Please note that you must be logged in to the Members Website before clicking the link.)
# TABLE OF CONTENTS

**INTRODUCTION** .................................................................................................................................................. 1

**SECTION 1 - PHYSICAL/SEXUAL HARM BY COMMISSION** ............................................................................. 15
  Scale 1  Physical Force and/or Maltreatment ................................................................................................. 16
  Scale 2  Cruel/Inappropriate Treatment ........................................................................................................ 21
  Scale 3  Abusive Sexual Activity .................................................................................................................. 25
  Scale 4  Threat of Harm ................................................................................................................................... 29
  Scale 5  *NEW* Child Fatality ...................................................................................................................... 32

**SECTION 2 - HARM BY OMISSION** .................................................................................................................. 38
  Scale 1  Inadequate Supervision ................................................................................................................... 39
  Scale 2  Neglect of Child’s Basic Physical Needs ......................................................................................... 43
  Scale 3  Caregiver Response to Child’s Physical Health ............................................................................. 48
  Scale 4  Caregiver Response to Child’s Mental, Emotional and Developmental Condition ...................... 50
  Scale 5  Caregiver Response to Child Under 12 Who Has Committed a Serious Act ......................... 53

**SECTION 3 - EMOTIONAL HARM** .................................................................................................................. 56
  Scale 1  Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm .............................................................................................................. 57
  Scale 2  Child Exposure to Adult Conflict ................................................................................................ 63
  Scale 3  Child Exposure to Partner Violence ............................................................................................. 68

**SECTION 4 - ABANDONMENT/SEPARATION** .................................................................................................. 73
  Scale 1  Orphaned/Abandoned Child ........................................................................................................... 74
  Scale 2  Caregiver-Child Conflict/Child Behaviour .................................................................................... 78

**SECTION 5 - CAREGIVER CAPACITY** ........................................................................................................ 82
  Scale 1  Caregiver Has History of Abusing/Neglecting/Exploiting ................................................................ 83
  Scale 2  Caregiver Inability To Protect ...................................................................................................... 87
  Scale 3  Caregiver with Problem .................................................................................................................. 90
  Scale 4  Caregiving Skills ........................................................................................................................... 93
SECTION 6 - REQUEST FOR COUNSELLING ................................................................. 96

SECTION 7 - REQUEST FOR ADOPTION SERVICES ............................................ 98
   Scale 1 Adoption Services for Potential Adoptive Families .............................. 99
   Scale 2 Adoption Disclosure ............................................................................. 100
   Scale 3 Services for Birth Parent(s) Considering Placing Child for Adoption ....... 101
   Scale 4 *NEW* Adoption Probation Services .................................................... 102
   Scale 5 Post-Adoption Services ........................................................................ 103

SECTION 8 - FAMILY BASED CARE ................................................................. 104
   Scale 1 Foster Care Services ............................................................................. 105
   Scale 2 Kinship Service for Child Who Has Been or Will Be Living with
      Kinship Service Provider(s) ........................................................................ 106
   Scale 3 Kinship Care for Children and/or Youth in the Care of CAS ............... 108
   Scale 4 Customary Care .................................................................................. 110
   Scale 5 Custodial Parents – Application/Approval/Placement ......................... 111
   Scale 6 Custodial Parents – Post Placement Services ....................................... 112
   Scale 7 Licensed Services to Residential Care (OPI/OPR) ............................... 113

SECTION 9 - VOLUNTEER SERVICES .................................................................. 114

SECTION 10 - REQUEST FOR ASSISTANCE ..................................................... 116

SECTION 11 - *NEW* REQUEST FOR YOUTH SERVICES ..................................... 119

SECTION 12 - REFERENCES .................................................................................. 121

SECTION 13 - HISTORY OF THE ELIGIBILITY SPECTRUM .............................. 124
INTRODUCTION
PURPOSE

As set out in section 15 of the *Child and Family Services Act (CFSA)*, the functions of a CAS are to:

(a) investigate allegations or evidence that children who are under the age of 16 years or are in the society’s care or under its supervision may be in need of protection;

(b) protect, where necessary, children who are under the age of 16 years or are in the society’s care or under its supervision;

(c) provide guidance, counselling and other services to families for protecting children or for the prevention of circumstances requiring the protection of children;

(d) provide care for children assigned or committed to its care under this Act;

(e) supervise children assigned to its supervision under this Act;

(f) place children for adoption under Part VII; and,

(g) perform any other duties given to it by this or any other Act.

The *Eligibility Spectrum* (Spectrum) is a tool designed to assist Children’s Aid Society (CAS) staff in making consistent and accurate decisions about eligibility for service at the time of referral. The revised Spectrum (2016) contains additional scales and items to assist decision making in areas resulting from changes in legislation, current research, practice and inquest recommendations from the Office of the Chief Coroner. Once the decision about eligibility for service and degree of severity is decided by the CAS worker based on all the available information about the child, family and current situation, the worker will then utilize the new approaches described in the Ontario Differential Response Model (ODRM) and will comply with the directions in the Child Protection Standards (CPS) of Ontario.

The Spectrum assists in interpreting all reports received by a Children’s Aid Society. The Spectrum aids in determining the legal requirements for initial and ongoing child welfare intervention. Supervisory consultation and review of complex situations by CAS staff members using the tool will support a consistent and therefore dependable response pattern by the organization and the province.

The Spectrum also assists community service providers and those making referrals to the CAS to understand the Child Welfare mandate and its breadth. The Spectrum supports inquiry and discussion between the referrer and the child welfare decision maker. It is of particular use in case situations in which the need to intervene is unclear.
REVISIONS

A working group comprising subject matter experts from the CASs was established to review the Eligibility Spectrum (2006). They conducted a survey which was sent to all of the CASs in Ontario to gain a better understanding of the salient issues related to the current version of the Eligibility Spectrum. As a result of this consultation and other consultation processes, the following priorities were identified to be reviewed and revised where necessary:

- Woman Abuse
- Child Custody/Access/Adoption Disclosure
- Child Death
- Abandonment and Child/Parent Conflict
- Child Exploitation

The revised Eligibility Spectrum 2016 reflects changes in legislation and directives made up to that time including “Continued Care and Support for Youth” (CCSY) replacing Extended Care and Maintenance and the “Building Families and Supporting Youth to Be Successful Act, 2011”. A new scale has been added, “Child Fatality”, Section 1, Scale 5, in response to concerns and recommendations from the Office of the Chief Coroner and the field. Modifications have been made to key Eligibility Spectrum sections related to child sexual exploitation and children experiencing violence in the home. An additional section (11) titled “Request for Youth Services” was also added to highlight the new ministry policy directive “Continued Care and Support to Youth”. Language and references have been added or changed to ensure consistency with agency protocols and research, and several adjustments were made to ensure terms are clearly defined and updated to assist agencies in providing uniform application and service.
DESCRIPTION

Two-Dimensional Matrix

The Eligibility Spectrum is a two-dimensional matrix (See diagram on pages 5–6.). The vertical axis denotes the reasons for service based on the legislation. These service reasons (vertical axis) are organized within the Spectrum into the following eleven sections:

- **Section 1** Physical/Sexual Harm by Commission
- **Section 2** Harm By Omission
- **Section 3** Emotional Harm
- **Section 4** Abandonment/Separation
- **Section 5** Caregiver Capacity
- **Section 6** Request for Counselling
- **Section 7** Request for Adoption Services
- **Section 8** Family Based Care
- **Section 9** Volunteer Services
- **Section 10** Request for Assistance
- **Section 11** Request for Youth Services

The CAS worker’s assessment involves a three-step decision-making process. The first step involves matching the described situation at the point of referral to the appropriate reason for service or SECTION on the vertical axis. The second step requires the worker to then select the appropriate SCALE within each section. The third step has the worker identify the level of severity (in Section 1 to Section 5) or level/type of service (in Section 6 to Section 11) on the horizontal axis. All cases or situations being presented to the Children’s Aid Society must be coded according to their Spectrum classification (e.g., 1-1-B refers to Section 1, Scale 1, B - Severity Level “Extreme”; 8-4-C identifies that the case is coded as Section 8, Scale 4, Service Level “C”).

**Sections 1 to 5** are grounded in Part III of the Child and Family Services Act. The horizontal axis of these five sections divides the reasons for service and respective scales into four levels of severity: Extremely Severe, Moderately Severe, Minimally Severe, and Not Severe. Each scale includes an “Intervention Line”, where the intervention point is above the Intervention Line (includes Extremely Severe and Moderately Severe descriptors).

**Sections 6 to 11** refer to a range of CAS services that:

- support and enhance service options and transformation strategies (e.g., Section 7, Section 8);
- relate to other parts of the legislation (e.g., Section 10); or
- simply list or code other non-protection activities (e.g., Section 9).
As of May 15, 2013, the Ministry of Children and Youth Services (MCYS) extended a new directive “Continued Care and Support for Youth” (CCSY) under section 20.1 of the Children and Family Services Act (CFSA), replacing the Extended Care and Maintenance (ECM) Guidelines, 1994.

This 2013 directive sets out a youth-centered, strengths-based program that outlines the parameters within which CASs are expected to continue working with youth beyond their 18th birthday. CASs will provide supports and guidance that will assist youth to achieve physical and emotional well-being, acquire basic life management skills, and develop social networks that include connections to caring adults and the community. The new Section 11, “Request for Youth Services“ of the Eligibility Spectrum, 2016, reflects this directive.
# Eligibility Spectrum (2016)

<table>
<thead>
<tr>
<th>Section</th>
<th>Scale</th>
<th>Level of Severity</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SECTION 1</strong>&lt;br&gt;Physical/Sexual Harm by Commission</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>2. Cruel/Inappropriate Treatment</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>4. Threat of Harm</td>
<td>A</td>
<td>B, C</td>
</tr>
<tr>
<td><strong>SECTION 2</strong>&lt;br&gt;Harm by Omission</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>1. Inadequate Supervision</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>2. Neglect of Child’s Basic Physical Needs</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>3. Caregiver Response to Child’s Physical Health</td>
<td>A, B</td>
<td>C</td>
</tr>
<tr>
<td>4. Caregiver Response to Child’s Mental, Emotional, and Development Condition</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>5. Caregiver Response to Child Under 12 Who Has Committed a Serious Act</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td><strong>SECTION 3</strong>&lt;br&gt;Emotional Harm</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>1. Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm</td>
<td>A</td>
<td>B, C</td>
</tr>
<tr>
<td>2. Child Exposure to Adult Conflict</td>
<td>A, B, C, D</td>
<td>E, F, G</td>
</tr>
<tr>
<td>3. Child Exposure to Partner Violence</td>
<td>A, B, C, D, E, F, G, H</td>
<td>I</td>
</tr>
<tr>
<td><strong>SECTION 4</strong>&lt;br&gt;Abandonment/Separation</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>1. Orphaned/Abandoned Child</td>
<td>A, B, C</td>
<td>D</td>
</tr>
<tr>
<td>2. Caregiver-Child Conflict/Child Behaviour</td>
<td>A, B</td>
<td>C, D</td>
</tr>
<tr>
<td><strong>SECTION 5</strong>&lt;br&gt;Caregiver Capacity</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>2. Caregiver Inability to Protect</td>
<td>A, B</td>
<td>C</td>
</tr>
<tr>
<td>3. Caregiver with Problem</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td>4. Caregiving Skills</td>
<td>A</td>
<td>B</td>
</tr>
<tr>
<td><strong>SECTION 6</strong>&lt;br&gt;Request for Counselling</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>Scale</td>
<td>A, B, C, D, E, F, G</td>
<td></td>
</tr>
<tr>
<td><strong>SECTION 7</strong>&lt;br&gt;Request for Adoption Services</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>1. Adoption Services for Potential Adoptive Families</td>
<td>Scale 1: A, B, C, D, E, F, G</td>
<td></td>
</tr>
<tr>
<td>2. Adoption Disclosure</td>
<td>Scale 2: A, B, C</td>
<td></td>
</tr>
<tr>
<td>3. Services for Birth Parent(s) Considering Placing Child for Adoption</td>
<td>Scale 3: A, B, C</td>
<td></td>
</tr>
<tr>
<td>4. Adoption Probation Services</td>
<td>Scale 4: A, B, C</td>
<td></td>
</tr>
<tr>
<td>5. Post Adoption Services</td>
<td>Scale 5: A, B, C, D, E, F, G, H</td>
<td></td>
</tr>
<tr>
<td><strong>SECTION 8</strong>&lt;br&gt;Family Based Care</td>
<td></td>
<td><strong>Extremely</strong></td>
</tr>
<tr>
<td>1. Foster Care Services</td>
<td>Scale 1: A, B, C, D, E</td>
<td></td>
</tr>
<tr>
<td>2. Kinship Service for Child Who Has Been or Will Be Living with Kinship Service Provider(s)</td>
<td>Scale 2: A, B, C, D, E, F, G, H, I</td>
<td></td>
</tr>
<tr>
<td>3. Kinship Service for Children and/or Youth in the Care of CAS</td>
<td>Scale 3: A, B, C, D, E, F, G, H, I, J</td>
<td></td>
</tr>
</tbody>
</table>
Preamble To The Rating Scales

For Sections 1 to 5, each scale begins by setting the context for that particular scale. This context is set through the Child and Family Services Act References, Interpretation, Description and Coding Hints. The References include the entire subsections relied upon with relevant portions to that Eligibility Spectrum section bolded. An “interpretation” of the maltreatment form may be included with some scales.

Child and Family Services Act References

Each scale begins with a reference to the Child and Family Services Act. All of the scales reference the relevant clause of sub-section 37(2) of the legislation referring to a child in need of protection. Some scales also reference other sections of the Act. All references appear within two solid lines of text at the start of each scale. The sections of the Act that are most directly linked to that scale are identified. For example, the “Abusive Sexual Activity Scale” references 37(2)(c) and (d):

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).

Interpretation

Each scale contains an interpretive statement which explains the rationale behind the scale and links it to current literature on the subject. Interpretations appear in pink rounded boxes immediately after the reference. The interpretation segment is not a legal interpretation but is a contextual description of what areas the scale will cover.

<table>
<thead>
<tr>
<th>Section</th>
<th>Scale</th>
<th>Unranked Choices</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Customary Care</td>
<td>Scale 4: A, B, C, D, E, F, G, H</td>
<td></td>
</tr>
<tr>
<td>5. Custodial Parents – Application, Approval, Placement</td>
<td>Scale 5: A, B, C, D, E, F</td>
<td></td>
</tr>
<tr>
<td>6. Custodial Parents – Post Placement Services</td>
<td>Scale 6: A, B, C, D, E, F, G</td>
<td></td>
</tr>
<tr>
<td>7. Licensed Services to Residential Care (OPI/OPR)</td>
<td>Scale 7: A, B</td>
<td></td>
</tr>
<tr>
<td>SECTION 9</td>
<td>Volunteer Services</td>
<td>A, B, C, D</td>
</tr>
<tr>
<td>SECTION 10</td>
<td>Request for Assistance</td>
<td>A, B, C, D, E, F, G, H, I, J, K</td>
</tr>
<tr>
<td>SECTION 11</td>
<td>Request for Youth Services</td>
<td>A, B, C</td>
</tr>
</tbody>
</table>
For example, the interpretation associated with the scale on “Physical Force and/or Maltreatment” describes what is meant by physical maltreatment and provides a definition for abusive physical punishment. Abusive physical punishment includes the following:

- Use of generally acceptable mode(s) of physical punishment, but is overdone, prolonged unduly, or excessive force is used.
- Use of generally unacceptable or inappropriate mode(s) of physical punishment. Examples: continually or roughly beating, shaking.

**Description**

Some scales are prefaced by a description, which appear in grey, squared boxes. The description will usually be of a particular concept, term or activity that will be referred to in the actual scale that follows. For example, in the scale “Physical Force and/or Maltreatment”, one form of physical force is:

- **Excessive or Inappropriate Physical Force Used, Resulting in Severe Injury**
  Severe injuries always require prompt medical attention, often on an emergency basis; e.g., longbone fractures, internal injuries such as through shaking; third degree (most severe) burns; brain or spinal cord injury; eye injury; deep wounds or punctures that could result in systemic infection.

  This description statement is later linked in the actual rating scale to combine the extent of the physical maltreatment with the person that perpetrated against the child. The situation of most severity in the scale would be an extreme form of maltreatment perpetrated by a primary caregiver. See Section 1, Scale 1, Rating Level A.

**Coding Hints**

Some sections and some individual descriptors have accompanying coding hints, which are in italics and identified by the “light bulb” icon. These hints are to assist the CAS worker in making the most accurate choice. Coding hints have been applied in places where there may be confusion with another section or scale.

**The Rating Scales**

The actual rating scale that is to be coded is denoted in the following manner:

**Levels of Severity**

Each scale has four (4) levels of severity. The descriptors under each scale are listed in order from most severe (“Extremely Severe”) to least severe (“Not Severe”). Some scales have only one descriptor under each level of severity while other scales have more than one under each level. The levels of severity are defined as the following:
Eligibility Spectrum 2016

Introduction

Extremely Severe (Reference Part III: Protection, of the CFSA)

The child is in urgent need of child protection services given that:

- the child has suffered physical harm inflicted by the person having charge of the child or because of that person’s failure to care for, provide for, supervise or protect the child adequately
  
  and/or

- the child has suffered sexual harm at the hands of the person having charge of the child or because of that person’s failure to protect the child adequately
  
  and/or

- there is a risk that the child is likely to be physically or sexually harmed as above and the child is in imminent danger of harm if intervention is not immediate
  
  and/or

- the child has been orphaned with no adequate provision for the child’s care
  
  and/or

- the child has been abandoned
  
  and/or

- the family dynamics are such that separation of the child from the caregiver is imminent if intervention is not immediate
  
  and/or

- the child is suffering serious emotional harm and the caregiver is not responding to the condition or the emotional harm is caused by the actions or inaction of the parent
  
  and/or

- there is a risk that the child is likely to suffer serious emotional harm and the child is in imminent danger of suffering irreversible emotional damage
  
  and/or

- the child has a serious physical health condition or mental emotional developmental condition that if not responded to could be extremely detrimental to the child
  
  and/or

- the child is under 12 and has committed a serious act and the caregiver does not respond with treatment or better supervision - the lack of response could be extremely detrimental to the child
Moderately Severe (Reference Part III: Protection, of the CFSA)

The child is in need of child protection services but the need is not as urgent as the “Extremely Severe” cases. In making a decision that a case is to be rated “Moderately Severe”, the CAS worker considers child vulnerability, child and family needs, and the presence of protective factors given that:

- there is a risk that the child is likely to be physically or sexually harmed as above or of suffering irreversible psychological damage but the child is not in imminent danger
  
  and/or

- the child is at risk of being separated from the caregiver but is not in immediate danger of separation.
  
  and/or

- the child is suffering moderate emotional harm or is at risk of a likelihood of emotional harm caused by the actions or inactions of the caregiver and/or the caregiver is not responding appropriately
  
  and/or

- the child has a moderate physical, mental, emotional, developmental condition or has conducted a serious act, and the caregiver is not responding appropriately

Minimally Severe (Reference Part II: Voluntary Services – Non-Protection)

The child or family could benefit from intervention, but the intervention is not necessary for the physical and/or psychological safety of the child or the integrity of the family (related to the separation of the child from the family).

Not Severe

The family is healthy in its response to the physical and psychological needs of the child.

Determining Eligibility

In determining the eligibility rating the following information must be considered:

- the referral information
- the records of the CAS receiving the report
- the provincial database (Fast Track/CPIN)
- the Ontario Child Abuse Register (if the allegation is about abuse)

Taking all available information into account, referrals are rated using the Eligibility Spectrum showing a primary and where appropriate a secondary reason.
CHILD PROTECTION ENTRY POINT

The Child Protection Entry Point has been drawn in the Eligibility Spectrum between the “Moderately Severe” and “Minimally Severe” levels of severity. It is noted in each scale as a double bar, shaded line titled “Intervention Line” (see depiction below). If allegations are made that fall within the “Extremely Severe” level, the Children’s Aid Society is required to intervene by providing a protection investigation (“traditional” or “customized”). Cases where no information is available about the child and family other than a description of the incident/condition that may place a child in need of protection, and that are rated as moderately severe (above the Intervention Line) are opened for a protection investigation (“traditional” or “customized”). Cases that are rated as moderately severe, where information about the child’s vulnerability and/or the family’s needs and protective capacities is available and indicates that these mitigate the risk, do not require a child protection investigation but are provided with a “community link service”.

Intervention Line

Generally, when information regarding a reported condition or incident is rated below the Intervention Line (i.e., rated as minimally severe) a protection investigation is not required unless, based on a combination of factors outlined in the Child Protection Standards, there are reasonable and probable grounds to believe that a child may be in need of protection. A child protection investigation is conducted for any referral where there are reasonable and probable grounds that a child may be in need of protection.

Worker Judgment

As in any situation where child protection decisions must be made, worker judgment is an important factor in using the Spectrum. As detailed in the Child Protection Standards, in all situations characteristics such as but not limited to those in the table below should be considered when making the eligibility for child protection services decision.

<table>
<thead>
<tr>
<th>CHILD FACTORS</th>
<th>FAMILY, COMMUNITY AND OTHER FACTORS</th>
</tr>
</thead>
<tbody>
<tr>
<td>• the AGE of the child</td>
<td>• any PAST INVOLVEMENT with a CPS agency</td>
</tr>
<tr>
<td>• the child’s LEVEL OF INTELLECTUAL FUNCTIONING</td>
<td>• the NUMBER AND NATURE OF MINIMALLY SEVERE INDICATORS in the situation</td>
</tr>
<tr>
<td>• the child’s general emotional and physical health and DEVELOPMENTAL LEVEL</td>
<td>• the presence of family needs and protective capacities</td>
</tr>
<tr>
<td>• the child’s behaviour that may affect his/her health and safety</td>
<td>• the presence of circumstances or people who reduce the risk to the child</td>
</tr>
<tr>
<td>• the child’s ability to access protective factors (circumstances or people) who reduce risk to the child</td>
<td>• any OTHER CHARACTERISTICS which would inform a CPS assessment/service</td>
</tr>
</tbody>
</table>
In situations where there is inadequate information with which to make a firm decision, more information should be sought. It is important that the Spectrum not be misused through too rigid or too literal an interpretation, which might result in a screening out of legitimate cases. When in doubt as to severity, err on the side of greater severity. In some situations, worker judgment may suggest the Intervention Line is not appropriate for that particular case. For example, one family may have several allegations made about it, none of which fall above the Intervention Line. In this situation, an investigation or service may be appropriate and a protection case opened. The Spectrum is a guide, not a replacement for worker judgment. All eligibility decisions should be appropriately documented.

“Reason For Service” Rating Method

**Primary vs. Secondary Rating:** All cases must be coded with a primary reason for service. Cases may also be coded with a secondary reason for service. In situations where the case presents more than one reason for service, the rater should choose the reason for service with greater severity as the primary reason for service. For example, a reason for service which falls in the “Extremely Severe” category should be designated the primary reason. In many cases there is no secondary reason for service. In some cases there can be more than one secondary reason for service. Coding the secondary reason for service is important if both the primary and the secondary reasons for service identify the issues which are the subject of the full protection investigation.

**Equal Severity Rating:** In situations where two reasons for service have ratings of equal severity (e.g., both rated as “Extremely Severe”), the primary reason should be that which presents the more immediate risk to the child at the time of referral. The other rating then becomes the secondary reason for service.

The Public And Professionals’ “Duty To Report”

Despite the provisions of any other Act, if a person, including a person who performs professional or official duties with respect to children, has reasonable grounds to suspect that a child is or may be in need of protection, that person is required to report the suspicion and the information upon which it is based forthwith to a Children’s Aid Society (CFSA s. 72(1)). This duty is ongoing and cannot be delegated. Persons with questions or concerns about reasonable grounds in a given situation are encouraged to contact a Children’s Aid Society for consultation.

Professionals and officials have the same duty as any member of the public to report a child’s need for protection (CFSA s. 72(1)). The Act recognizes that persons working closely with children have a special awareness of children who may be in an abuse or neglect situation. Thus the legislation imposes a specific sanction on these professionals in the event that the duty to report is contravened. Failure to report is an offence under the Child and Family Services Act. Any professional who fails to report his/her suspicion of a child who is or may be in need of protection is liable on conviction to a fine of up to $1,000.

Some professionals and members of the general public may have access to the Eligibility Spectrum. While reviewing the document may be helpful as a general reference, it must not in any way substitute for the duty to report to a Children’s Aid Society.
ADDITIONAL DEFINITIONS AND EXPLANATORY NOTES

Child In Need Of Protection

The definition of a child in need of protection is found in section 37(2) of the Child and Family Services Act. Every ground for finding a child in need of protection contains two components, and both are essential to the definition. To find a child in need of protection requires that:

a) harm or risk of harm be verified through an investigation by a CAS

and

b) the harm must be caused by or resulting from something done or not done by the child’s caregiver (CFSA s. 72(1)).

Caregiver

The use of the word caregiver within the Spectrum applies to:

- the primary caregiver, including mother, father, live-in partner, caregiver exercising access contact, adult with a custody and control order for the child in question, resource parent

- an assigned caregiver, including a daycare worker, babysitter, family member providing temporary substitute care, partner of the caregiver (with no legal relationship to the child)

- an assumed caregiver, including the teacher, the children’s recreational group leader, the school bus driver

Discipline

Discipline covers all methods used to train and teach children in self-control and socially acceptable behaviour without physical or psychological harm to the child.

Physical Harm Vs. Corporal Punishment

As set out in the Child and Family Services Act, section 37(2), physical harm is defined as related to a child who “has suffered physical harm inflicted by the person having charge of the child or caused by that person’s failure to care for, provide for, supervise or protect the child, or a pattern of neglect in caring for, providing for, supervising or protecting the child.”

In practice the presence of an injury generally denotes the infliction of harm (there are some situations where physical harm has been inflicted but there is no injury, e.g., failure to thrive).

Corporal punishment is characterized by external control and can at times involve force or coercion. Corporal punishment combines control, force and physical pain to get children to behave in acceptable ways. It is based on parental power.

NOTE: Punishment may or may not result in the infliction of or risk of physical injury or harm.
Risk

A key concept that is germane to CAS work and integral to decision-making is “risk” of maltreatment or harm. All children and families receiving child protection services are universally screened for risk of future child maltreatment. Risk is defined in the Child Protection Standards in Ontario – 2016 as: “An estimation of the likelihood of future child maltreatment due to family characteristics, behaviour or functioning and/or environmental conditions. Risk of maltreatment exists on a continuum from low to high risk. Some risk of maltreatment is present in every family even if it is very low. Child protection services are required when the risk of future maltreatment is more likely than not.”
SECTION 1

PHYSICAL/SEXUAL HARM BY COMMISSION

The child has suffered physical or sexual harm or there is a risk that the child is likely to suffer physical or sexual harm as a result of an act or action by a caregiver.
Eligibility Spectrum 2016

SECTION 1 - Scale 1: Physical Force and/or Maltreatment

SCALE 1

PHYSICAL FORCE AND/OR MALTREATMENT

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child.

Interpretation

This section addresses those situations where a caregiver, family member or community caregiver having charge of the child has committed an act of physical aggression against the child and the child has been harmed. Child physical maltreatment ranges from situations where physical punishment of the child occurred that was either extreme or inappropriate, to situations where the child has been intentionally injured (Kolko, 1996). Child physical maltreatment can range in frequency from a one-time occurrence to a continual pattern.

Abusive physical force includes the following:

- Use of generally acceptable mode(s) of physical punishment, but is overdone, prolonged unduly, or excessive force is used;

- Use of generally unacceptable or inappropriate mode(s) of physical punishment. Examples: continual or lengthy beating, shaking, slapping or whipping; hitting with fist; kicking, biting, twisting, dropping, bludgeoning, burning, scalding, poisoning, suffocating, using a weapon, etc.

Physical indicators of child physical maltreatment are: bruises, marks, fractures, head and internal injuries and burns (Tower, 1996). In assessing child physical maltreatment between siblings -- significant disparity in age, development, previous history, caregiver ability to intervene and protect younger child(ren), and extent of injury and/or risk of harm -- needs to be considered.
SECTION 1 - Scale 1: Physical Force and/or Maltreatment

*NEW* This scale should only be used for those situations where the child has been physically harmed as a result of a direct physical action by the caregiver against the child. For situations where the child has been physically harmed as an indirect result of a punishment against the child see Scale 2 “Cruel/Inappropriate Treatment”. For situations where the child has died as a result of physical harm by the direct or indirect actions by the caregiver against the child, see Section 1, Scale 5 “Child Fatality”. For situations where the child has been physically harmed because of a caregiver’s inability to provide care, see Section 2 “Harm by Omission”. For situations where the child has been harmed by being involved in an adult conflict, see Section 3, Scale 2 “Child Exposure to Adult Conflict” and Section 3, Scale 3 “Child Exposure to Partner Violence”.

Whenever a child has received a visible or internal injury or mark no matter how superficial, the situation should be considered at a 1, 2 or 3 level in the description. Only those situations where no known physical marks or internal injuries have been reported should be considered A4.

Allegations made about a child under the age of 16 of past (historical) physical harm should be plotted on this scale. Allegations of past physical harm which suggest a current risk that other children may be harmed should be plotted on Section 5, Scale 1, “Caregiver has History of Abusing/Neglecting/Exploiting”.

Description of Physical Force and/or Maltreatment

1. **Excessive or Inappropriate Physical Force Used, Resulting in Severe Injury**
   Severe injuries always require prompt medical attention, often on an emergency basis, e.g., long bone fractures; internal injuries such as through shaking; third degree (most severe) burns; brain or spinal cord injury; eye injury; deep wounds or punctures that could result in systemic infection.

   Ritualistic physical abuse is included in this section.

2. **Excessive or Inappropriate Physical Force Used, Resulting in Moderately Serious Injury**
   Moderately serious injuries are not life-threatening and are not likely to cause crippling, even in the absence of medical treatment.

   Examples are sprains, mild concussions, broken teeth, bruises all over body, cuts needing suture, minor (small bone) fractures, etc.

3. **Excessive or Inappropriate Physical Force Used, Resulting in Superficial Injury**
   Typical superficial injuries are bruises, welts, cuts, abrasions. Injuries are localized in one or two areas and involve no more than broken skin.

4. **Excessive or Inappropriate Physical Force Used, but No Resulting Injury**
   Force and type of punishment are excessive. The child is not actually physically injured, although experiences considerable temporary pain and potential for injury is there.
5. **Physical Force Used, but Not Excessive or Inappropriate**
   Only generally acceptable mode(s) of physical force used (typically spanking on rear).
   Purpose of punishment is primarily to symbolize disapproval, not to hurt or inflict great pain on child, and punishment would not ordinarily leave physical marks.

6. **No Physical Force Used with Child**
   Child never physically punished. Only non-physical, non-assaultive methods of discipline used (e.g. revoking privileges, verbal disapproval).

### Rating Scale for Physical Force and/or Maltreatment

#### Extremely Severe

**A Physical Harm – Primary Caregiver**
Physical force is alleged/verified to have been used on the child as in (1) or (2) or (3) above by the person who is a primary caregiver of the child. (See Explanatory Notes pages 12–13, e.g., mother, father, stepfather, live-in partner).

**B Physical Harm – Caregiver with Knowledge**
Physical force is alleged/verified to have been used on the child as in (1) or (2) or (3) above by someone other than the primary caregiver, but the primary caregiver had full knowledge of what was happening and allowed the force to be used.

**C Physical Harm – Family Member**
Physical force is alleged/verified to have been used on the child as in (1) or (2) or (3) above by a family member who is not a primary caregiver (See Explanatory Notes pages 12–13, e.g., grandmother, sibling, uncle) but who has regular access to the child and has caregiving responsibilities.

Primary caregiver does not have knowledge of this and/or did not allow it to occur.

*A parent having an access visit is considered a “Primary Caregiver” so should be coded as “A” above.*

*If the child has been physically harmed intentionally or accidentally as a result of partner violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”; if the child has been physically harmed as a result of conflict between adults in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.*

**D Physical Harm – Community Caregiver**
Physical force is alleged/verified to have been used on the child as in (1) or (2) or (3) above, at the hands of a person outside of the family, but someone in a caregiving role (See Explanatory Notes pages 12–13, e.g., babysitter, teacher, recreation leader) with no knowledge on the part of the primary caregiver.

**E Physical Harm – Maltreater Unknown**
It is alleged/verified that child has unexplained or suspicious injuries which do not match the explanation presented and/or which do not appear to be accidental.
Moderately Severe

**F Risk That the Child Is Likely To Be Harmed – Primary Caregiver**
Physical force is alleged/verified to have been used on the child as in (4) above by a family member who has a prime caregiving role for the child. (See Explanatory Notes pages 12–13, e.g., mother, father, stepfather, live-in partner)

**G Risk That the Child Is Likely To Be Harmed – Caregiver with Knowledge**
Physical force is alleged/verified to have been used on the child as in (4) above at the hands of someone other than the primary caregiver, but the primary caregiver had full knowledge of what was happening and allowed the punishment to occur.

*NEW*
If the child is at risk of physical harm as a result of partner violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

**H Risk That the Child Is Likely To Be Harmed – Family Member as Caregiver**
Physical force is alleged/verified to have been used on the child as in (4) above by a family member who is not a primary caregiver (See Explanatory Notes on pages 12–13, e.g., grandmother, sibling, uncle) but who has regular access to the child and caregiving responsibilities.

Primary caregiver does not have knowledge of this and/or did not allow it to occur.

*NEW* If the child is at risk for physical harm as a result of conflict between adults in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”. If the child has been physically harmed as a result of conflict between adults in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.

**I Risk That the Child Is Likely To Be Harmed – Community Caregiver**
Physical force is alleged/verified to have been used on the child as in (4) by a person outside the family, but someone in a caregiving role (See Explanatory Notes on pages 12–13, e.g., babysitter, teacher, recreational leader) with no knowledge on the part of the primary caregiver.

**J Physical Harm/Risk That the Child Is Likely To Be Harmed – Family Member Not Caregiving – Not Protected**
Physical force is alleged/verified to have been used on the child as in (1) to (4) above, by a family member who is not in a caregiving position (e.g., sibling). The caregiver of the victim has not condoned the activity, but has not been able to protect the child.
SECTION 1 - Scale 1: Physical Force and/or Maltreatment

Intervention Line

Minimally Severe

K Physical Harm/Risk That the Child Is Likely To Be Harmed – Non-Caregiver
Physical force is alleged/verified to have been used on the child as in (1) to (4) above by a person outside the family and not in a caregiving role with no knowledge on the part of the primary caregiver.

A case should be coded in this section only when it does not meet the threshold for a protection investigation. The family or community member did not receive a child protection investigation but may receive a community link service. Cases that receive more extensive service through the agency should be coded in the following manner: Families who request counselling for physical assault or abuse see Section 6 “Request for Counselling”. With respect to community members who request abuse expertise and/or assistance with a physical assault investigation see Section 10 “Request for Assistance”.

L Not Excessive Force/No Risk That the Child Is Likely To Be Harmed
Physical force is alleged/verified to have been used on the child as in (5) above.

Not Severe

M No Physical Force/No Risk That the Child Is Likely To Be Harmed
No physical force is alleged/verified to have been used on the child as in (6) above and there are no other current conditions and/or safety or risk factors which indicate a likelihood of maltreatment.
SECTION 1 - Scale 2: Cruel/Inappropriate Treatment

SCALE 2
CRUEL/INAPPROPRIATE TREATMENT

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or
   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or
   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).

Interpretation

The Cruel/Inappropriate Treatment scale identifies four forms of actions/punishment perpetrated against a child by a caregiver. These include: deprivation of food/water and/or deliberate “locking-out” and/or physical confinement or restriction and/or sexual exploitation.

This section refers to those cases where the caregiver’s action toward the child was deliberate and was performed as a punishment and/or abusive action. In order to determine whether or not the action/punishment is cruel or inappropriate one must consider:

- the child’s age and level of development
- the extent/duration of the action/punishment
- the purpose of the action/punishment (e.g. was the house locked for security reasons or to prevent the child from entering?)
SECTION 1 - Scale 2: Cruel/Inappropriate Treatment

Description of Physical Force and/or Maltreatment

1) Extreme and Moderate Cruel/Inappropriate Treatment

Deprivation of Food/Water Examples

- child has deliberately not been fed or given water for at least one day (exercise judgment – for a very young child this time period would be shorter)
- child has deliberately been fed only minimal and/or nutritionally inadequate food for several days or repeatedly

For situations where the child has been inadequately fed but not as a deliberate form of punishment by the caregiver, see Section 2, Scale 2 “Neglect of Child’s Basic Physical Needs”.

Deliberate Locking-Out Examples

- child has been locked out or expelled from the home although the caregiver is in a position to admit the child or to make an appropriate alternate arrangement
- child has no safe place to go (relative, friend, neighbour) or child is not old enough or able enough to go there
- child has had to ask a stranger for help
- child has been out several hours in bad weather
- child is too young to cross streets safely or play outside safely
- runaway child who comes to the attention of police or social services for help because his caregiver refuses, in an effort to discipline him, to allow him back into the house

For a child who has not been deliberately locked-out as a form of punishment but has been left unsupervised outside, see Section 2, Scale 1 “Inadequate Supervision”.

For caregivers who have abandoned the child and that is why they are refusing him access, see Section 4, Scale 1 “Orphaned/Abandoned Child”.

Physical Confinement or Restriction Examples

- child confined to room for extensive period of time (depending on the age of the child)
- child confined in any cramped or dark enclosure (e.g., closet, bin, shed) for any period of time
- child not allowed outside for a week or more
- any sensory deprivation or placement in frightening situation
- child’s movements restricted by harnessing, tying or binding, etc.
Child Exploitation Examples

- child sexual exploitation
- child trafficking
- child labour

2) Minimal Cruel/Inappropriate Treatment

Deprivation of Food/Water Examples

- some deliberate withholding of food exists, but within generally acceptable bounds (e.g., child sent to bed without supper)
- water is never withheld

Deliberate Locking-Out Examples

- child is denied access to his or her home or expelled from home. He or she had somewhere to go (relative, friend, neighbour) and is old enough or capable enough to go there
- if out of home overnight, child was in safe location (another home or shelter)
- does not include any child who has had to ask stranger for help
- if child runs away, caregiver either with or without aid of the police or social service agency, will take the child back

Physical Confinement or Restriction Examples

- confinement is used occasionally in a generally acceptable way to discipline child. For example, child may be confined to room for several hours; or not allowed to play outside (or speak to friends) all day
- movements of child are never physically restricted by tying or binding
- child is not confined in a cramped or dark enclosure

Child Exploitation Examples

- child labour

3) No Cruel/Inappropriate Treatment

Deprivation of Food/Water Examples

- food and water never deliberately withheld from child when it is available. This is never used as a means of punishment
- there may be restrictions on type of food (e.g., sweets, desserts) for nondisciplinary (e.g., health or economic) reasons
SECTION 1 - Scale 2: Cruel/Inappropriate Treatment

**Deliberate Locking-Out Examples**

- child never denied access to his or her home or expelled from home. This is never used as a deliberate action/means of punishment.

**Physical Confinement or Restriction Examples**

- child is never deliberately confined, tied or bound in any way as a means of punishment

### Rating Scale For Cruel/Inappropriate Treatment

**Extremely Severe**

A **Cruel/Inappropriate Treatment Resulting in Harm/Illness**

It is alleged/verified that, due to deliberate deprivation of food/water, locking-out or physical confinement, as described in (1) above, the child has suffered physical harm/illness or sexual harm. This harm or illness may or may not require medical treatment.

Examples include:

- child suffers from malnutrition, dehydration, weight loss
- child is physically or sexually victimized (assaulted, kidnapped, robbed, sexually exploited)
- young child is injured in an accident while being unattended
- child is injured by being restricted (e.g., rope burns)

**Moderately Severe**

B **Cruel/Inappropriate Treatment – Risk That the Child Is Likely To Be Harmed/Become Ill**

It is alleged/verified that deliberate deprivation of food/water, locking-out, physical confinement, exploitation exists as described in (1) above. As a result, there is a risk that the child is likely to be physically or sexually harmed or become ill. Although the child may not yet have been harmed, the child may have been hungry, frightened and/or have been threatened.

**Minimally Severe**

C **Minimal Cruel/Inappropriate Treatment – Child Is Not Likely To Be Harmed/Become Ill**

It is alleged/verified that deprivation of food/water, deliberate locking-out and physical confinement are used in generally acceptable ways as described in (2) above. As a result, there is minimal risk that the child is likely to be harmed or become ill.

**Not Severe**

D **No Cruel/Inappropriate Treatment**

It is alleged/verified that no forms of cruel/inappropriate treatment are used against the child and there are no other current conditions and/or safety or risk factors which indicate a likelihood of maltreatment.
SECTION 1 - Scale 3: Abusive Sexual Activity

SCALE 3

ABUSIVE SEXUAL ACTIVITY

Child and Family Services Act References

37(2)
A child is in need of protection where,

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).

Interpretation

Abusive sexual activity/exploitation includes, but is not limited to, any sexual contact between a child and caregiver, or family member or community caregiver having charge of the child regardless if the sexual contact is accomplished by force, coercion, duress, deception or the child understands the sexual nature of the activity (Tower, 1996). Sexual activity may include sexual penetration; sexual touching; or non-contact sexual acts such as exposure, sexual suggestiveness, sexual harassment or voyeurism.

In assessing abusive sexual contact between children, significant disparity in age, development or size rendering the younger child incapable of giving informed consent needs to be considered (Ryan, 1991).

Definition of abusive sexual activity/exploitation includes the following:

- **Extreme Sexual Abuse**
  Child was ritually and/or sadistically abused and/or physical violence occurred during the sexual activity.

- **Sexual Intercourse**
  Child was sexually abused – sexual intercourse occurred (oral, anal and genital).

- **Sexual Molestation**
  Person has sexually molested the child (e.g., fondled breast or genitals; made child exhibit himself or herself), but there was no sexual intercourse between them.

- **Sexual Exhibitionism**
  Person has exhibited himself or herself sexually in front of the child (e.g., exposure of genitals, masturbation). The child may have been pressured to participate, but did not do so.
Extremely Severe

A  Sexual Abuse – Primary Caregiver
It is alleged/verified that child sustained abusive sexual activity by a primary caregiver of the child (See Explanatory Notes on pages 12–13, e.g., mother, father, stepfather, live-in partner). A caregiver having an access visit is included here.

B  Sexual Abuse – Primary Caregiver Had Knowledge
It is alleged/verified that child sustained abusive sexual activity by someone other than the primary caregiver, but the primary caregiver had full knowledge of what was happening and allowed it to occur.

C  Sexual Abuse – Family Member as Caregiver
It is alleged/verified that child sustained abusive sexual activity by a family member who was in a caregiving role at the time of the offense, but who is not a primary caregiver (e.g., grandfather, aunt, uncle) and has regular access to the child.

Primary caregiver did not have knowledge of this and/or did not allow it to occur.

A parent having an access visit is considered a primary caregiver so should be coded as A above.
D Sexual Abuse – Community Caregiver
It is alleged/verified that child sustained abusive sexual activity by a person outside the family, but someone in a caregiving role (e.g., babysitter, teacher, recreational leader).

Primary caregiver did not have knowledge of this and/or did not allow it to occur.

E Physical Indicators of Sexual Abuse – No Maltreater Identified
It is alleged/verified that child has physical indicators of abusive sexual activity (e.g., sexually transmitted disease, trauma to genital area), but no specific abuse allegation has been made and the specific identity of the maltreater is unknown.

F Electronic Indicators of Sexual Abuse – No Maltreater Identified
It is alleged/verified that there are electronic indicators of abusive sexual activity in regards to the child (e.g., sexual abuse images, on-line sexual communication), but no specific abuse allegation has been made and the specific identity of the maltreater is unknown.

Moderately Severe

G Child Exhibits Sexual Behaviour – No Maltreater Identified
It is alleged/verified that child exhibits unexplained sexual behaviour indicative of knowledge/experience beyond his/her age and development, which could be attributed to exposure/victimization of sexually abusive activity. No specific abuse allegation has been made.

H Sexual Harm – Family Member – Not a Caregiver
It is alleged/verified that child sustained harmful sexual activity at the hands of a family member who was not in a caregiving role (e.g., sibling). The caregiver of the victim has not condoned the activity, but has not been able to protect the child.

I Risk That the Child Is Likely To Be Sexually Harmed
It is alleged/verified that child is likely to be sexually harmed as described in A, B, C and D above.

J Risk That the Child Is Likely To Be Sexually Harmed/Questionable Sexual Activity
It is alleged/verified that child is likely to be sexually harmed as a result of an escalating pattern of questionable sexual activity by a caregiver of the child. This could include such activities as adults being indiscreet in performing sexual relations, adults continuing to bathe with older children, adults continuing to share a bed with older children, or other questionable sexual activity when it is also alleged/verified that there is sexual intent and the child is viewing the activities as threatening or as inappropriate.
Minimally Severe

K  Questionable Sexual Activity
   It is alleged/verified that a caregiver engages in activities that may not be appropriate around a child. These concerns would not fall into the definitions of abusive sexual activity or questionable sexual activity (as in I above) which causes a risk of harm; but could include the same activities (such activities as adults being indiscreet in performing sexual relations, adults continuing to bathe with older children, adults continuing to share a bed with older children, etc.) when sexual intent is not alleged/verified nor is the child seeing these activities as threatening or as necessarily inappropriate.

L  Sexual Harm – Not a Family Member – Not a Caregiver
   It is alleged/verified that child sustained abusive sexual activity at the hands of a person outside the family and not in a caregiving role.

   Primary caregiver did not have knowledge of this and/or did not allow it to occur.

   This section should be coded as not eligible for protection services, meaning that the family or community member will not receive a child protection service beyond a community link service; or cases that receive more extensive service through the agency should be coded in the following manner: Families who request counselling for sexual assault or abuse – see Section 6 “Request for Counselling”. Community members who request abuse expertise and/or assistance with a sexual assault investigation – see Section 10 “Request for Assistance”.

   If the child has been harmed by a non-family member who is not a caregiver due to a caregiver lack of supervision, code under Section 2, Scale 1, “Inadequate Supervision”. If the child has not been harmed but there is a concern of risk of harm by a non-family member – not a caregiver, code under Section 5, Scale 2, “Caregiver Inability to Protect”.

Not Severe

M  No Sexual Abuse or Harm
   It is alleged/verified that child sustained no abusive sexual activity and there are no other current conditions and/or safety or risk factors which indicate a likelihood of maltreatment.
SECTION 1 – Scale 4: Threat of Harm

SCALE 4
THREAT OF HARM

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,
   (i) failure to adequately care for, provide for, supervise or protect the child, or
   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).

Interpretation

On a continuum of positive to negative psychological aspects of caregiver practices, a caregiver threatening to harm or endanger a child is viewed as negative given the vulnerability of children to psychological maltreatment (Finkelhor et al., 1994). Caregiver threat of harm or endangerment of a child can reflect the psychological dimensions of maltreatment in both its direct and indirect forms (Hart et al., 1987, 1996). For example, in its direct form a child may be terrorized by threats of harm or endangerment; in its indirect form, the child may, for example, develop ulcers in response to being terrorized. In deciding whether the threat lies on the extreme negative end of psychological maltreatment dimensions or whether the threat is categorized as inappropriate, inadequate or misdirected caregiver practices, consideration needs to be given to the age of and development of the child, the severity of the threat/action, previous threats/actions by caregiver(s), other caregiver history such as mental health problems and the context in which the threat occurred.

Allegations of threat of harm should be coded in this section if the concern is for the physical safety of the child. If the allegations are that the on-going threats are emotionally harmful to the child, see Section 3, Scale 1 “Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm”.

Eligibility Spectrum 2016
Extremely Severe

A  Direct Physical Threat, but No Actual Harm
It is alleged/verified that child is placed in a very dangerous threatening situation (e.g., held out of window, held over scalding water, deliberately allowed to wander where potential for injury is high, etc.).

No actual injury or harm occurs, though child may have been frightened.

Moderately Severe

B  Direct Verbal Threat
It is alleged/verified that direct, specific, verbal threats of abuse or harm are made against the child. Threats are such that, if carried out, physical harm to the child could result. Included would be threats of physical abuse, deprivation of food or water, sexual abuse, etc.

There has been no attempt to carry out such threats.

C  Implied Verbal Threat
It is alleged/verified that no direct and specific threats of abuse or harm are made.

Caregiver says they feel overwhelmed by the child, might hurt child, fear child might have an accident, get so mad at child they don’t know what might happen, etc.

These indirect threats are of a quality which leads the listener to believe there is a danger of injury or neglect to the child. Examples include situations involving persons with a history of mental health problems or overwhelmed caregivers with very small children.

The caregiver may or may not be requesting assistance to avoid carrying out these threats.

If the threat(s) and/or threatening behaviour to the child are made in the context of partner violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”. If the threat(s) and/or threatening behaviour to the child are made in the context of adult conflict in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.

If the threat(s) and/or threatening behaviour to the child are made in the context of partner violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”. If the threat(s) and/or threatening behaviour to the child are made in the context of adult conflict in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.

If the threat(s) and/or threatening behaviour to the child are made in the context of partner violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”. If the threat(s) and/or threatening behaviour to the child are made in the context of adult conflict in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.
Minimally Severe

D  Implied Verbal Threat with No Anticipated Follow-Through
It is alleged/verified that no direct and specific threats of abuse or harm are made.

Caregiver says they feel overwhelmed by the child, might hurt child, get so mad at child they don’t know what might happen, etc.

The caregiver appears to be making these threats out of frustration and there does not appear to be a reason to believe that the caregiver would follow through on the threats.

Not Severe

E  No Verbal or Physical Threat of Abuse
It is alleged/verified that no verbal or physical threats of abuse or harm are made against the child and there are no other current conditions and/or safety or risk factors which indicate a likelihood of maltreatment. Threat of generally acceptable corporal punishment (e.g., spanking) should not be considered a threat of abuse or harm.
SCALE 5
CHILD FATALITY

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or

   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or

   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).

(e) the child requires medical treatment to cure, prevent or alleviate physical harm or suffering and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, the treatment;

(f) the child has suffered emotional harm, demonstrated by serious,

   (i) anxiety,

   (ii) depression,

   (iii) withdrawal,

   (iv) self-destructive or aggressive behaviour, or

   (v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;
SECTION 1 – Scale 5: Child Fatality

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child.

The circumstances surrounding the death of a child are suspicious and the death is possibly attributable to abuse or neglect by a caregiver.

Interpretation

This section addresses those situations where a child under the age of 16 has died, or where a child older than sixteen years, who is subject to a Child Protection Order has died and where the circumstances surrounding the death are considered to be suspicious and a caregiver is implicated in the child’s death.

It addresses both the circumstances surrounding the child’s death and risk to any other children.

It is important to establish the circumstances surrounding the death of a child, whether or not there are surviving children.

Where the death of the child is determined to be a result of maltreatment, there are clear implications for the care of future children.

It is the statutory obligation of the Children’s Aid Society to report incidents of confirmed child abuse to the Child Abuse Registry.

While every child death is considered a tragedy, it is recognized that the circumstances surrounding the death may implicate the caregiver on various levels of severity.

NOTE: For this section of the Spectrum, response time is based upon the assessment of potential risk to other children and the need to gather evidence expediently.
SECTION 1 – Scale 5: Child Fatality

Rating Scale for Child Fatality

Extremely Severe

A  Child Fatality – Primary Caregiver
The child is alleged to have suffered physical harm, resulting in the child’s death, by the person who is a primary caregiver of the child (see Additional Definitions and Explanatory Notes pages 12–13, e.g. mother, father, stepfather, live-in partner).

B  Child Fatality – Caregiver with Knowledge
The child is alleged to have suffered physical harm, resulting in the child’s death, by someone other than the primary caregiver, but the primary caregiver had full knowledge of what was happening and/or allowed force to be used and/or did nothing to prevent the force from being used.

C  Child Fatality – Family Member
The child is alleged to have suffered physical harm, resulting in the child’s death, by a family member who is not a primary caregiver (see Additional Definitions and Explanatory Notes pages 12–13, e.g., grandmother, sibling, uncle) but who has regular access to the child and has a caregiving role.

Primary caregiver did not have knowledge of this and/or did not allow it to occur.

A parent having an access visit is considered a “primary caregiver” so should be coded as A above.

D  Child Fatality – Community Caregiver
The child is alleged to have suffered physical harm, resulting in the child’s death, at the hands of a person outside of the family, but someone in a caregiving role (see Additional Definitions and Explanatory Notes pages 12–13, e.g., babysitter, teacher, recreation leader) with no knowledge on the part of the primary caregiver.

E  Child Fatality – Maltreater Unknown
The child is alleged to have suffered physical harm, resulting in the child’s death, which does not match the explanation presented and/or which do not appear to be accidental and the person who caused the injury is undetermined.

F  Child Fatality – Undetermined
The child has died and the cause of death is yet to be determined. The death was sudden/unexpected and the known circumstances surrounding the death may be considered suspicious.

Limited caregiving skills may be due to a lack of knowledge, skill, judgment, motivation or capacity on the part of the person (Cantwell, 1980).
SECTION 1 – Scale 5: Child Fatality

Moderately Severe

G  Child Fatality – Harm by Omission-Lack of Supervision
   It is alleged/verified that the child has been improperly supervised by the caregiver resulting in the child’s death (e.g., child drowning, child’s exposure to the elements).

   and/or

   It is alleged/verified that a child who is unable to handle basic needs (e.g., eating, toileting, avoiding accidents) is left alone with a caregiver who has limited caregiving skills (e.g., another young child). The caregiver does not return before the child’s needs become acute resulting in the child’s death.

   and/or

   It is alleged/verified that a child who is able to handle basic needs is left for long periods of time without appropriate arrangements being made to provide supervision for the child and this results in the child’s death (e.g., a child left to fend for themselves, cooking, resulting in a house fire causing death).

H  Child Fatality – Harm by Omission-Neglect Related to Parental Capacity
   It is alleged/verified that the caregiver does not have knowledge of parenting skills/intellectual ability and/or does not demonstrate sufficient qualities/abilities for child care, resulting in the child’s death (e.g., parent is unable to understand cues of an infant, cannot follow instructions for formula preparation and/or medication administration, failure to use proper safety restraints in motor vehicles).

   and/or

   It is alleged/verified that due to a physical, mental/emotional or behavioural problem (e.g., alcohol/drug use, mental illness), the caregiver had no capacity to care or respond to a circumstance resulting in a child’s death (e.g., the parent’s substance use renders them unable to respond to an emergency resulting in the child’s death).

Child Fatality – Harm by Omission-Unsafe Living Environment
   It is alleged/verified that the caregiver permits child to experience one or more of the following conditions resulting in the child’s death:

   •  leaking gas from stove or heating unit, peeling lead-based paint, recent fire in living quarters or building, hot water/steam leaks from radiators, exposed or broken electrical wires

   •  dangerous substances (e.g., chemicals) or dangerous objects (e.g., guns, weapons) stored in unlocked shelves or cabinets or in an area that is accessible to the child

   •  no guards on open windows, broken or missing windows, unprotected stairways
• child does not have a place of residence or the family is experiencing acute shelter problems (e.g., no heat in winter)
• unsafe sleeping arrangements for infants (e.g., sharing a sleep surface, cluttered unsafe crib or other unsafe baby equipment)
• lack of working smoke detectors/carbon monoxide detectors
• human or animal waste prominent
• perishable foods found spoiled, spoiled foods not discarded
• rodent infestation, creeping vermin untreated
• trash and junk piled up and layered throughout floors creating a hazard to the child’s safety

J  Child Fatality – Harm by Omission – Lack of Medical Treatment
It is alleged/verified that the child did not receive medical treatment for an injury, illness, disability or dental problem, resulting in the child’s death.

K  Child Fatality – Suicide (where the parent has failed to respond to the child’s mental/ emotional condition)
It is alleged/verified that the child suffered from a mental, emotional or developmental condition such as but not limited to:
• developmental/neurological disability (e.g., attention deficit disorder, autism, Tourette’s syndrome, Down’s syndrome, hyperkinesis, some genetic disorders, aphasia)
• emotional illness (e.g., separation anxiety, phobias, obsessive-compulsive disorder, conduct disorders, anorexia, bulimia)
• mental illness (e.g., schizophrenia, autism, bipolar affective disorder)

And the child’s caregiver did not provide or refused to consent to services or treatment to remedy or alleviate the condition resulting in the child’s death.

L  Child Fatality – Child Behaviour (e.g., substance use/abuse by the child/high risk behaviours, where the parent has failed to respond to the child’s behaviour)
It is alleged/verified that the child had a behaviour problem (e.g. substance abuse, high risk-taking behaviour) and the parent failed to respond to or intervene in or took a passive approach to managing the child’s behaviour resulting in the child’s death (e.g., drug overdose)
Minimally Severe

**M  Child Fatality – Suicide (where there is no indication parent failed to respond)**
It is alleged/verified that the child suffered from a mental, emotional or developmental condition such as but not limited to:

- developmental/neurological disability (e.g., attention deficit disorder, autism, Tourette’s syndrome, Down’s syndrome, hyperkinesis, some genetic disorders, aphasia)
- emotional illness (e.g., separation anxiety, phobias, obsessive-compulsive disorder, conduct disorders, anorexia bulimia)
- mental illness (e.g., schizophrenia, autism, bipolar affective disorder)

And the caregiver was taking an active role in finding and carrying out treatment for the child; however, despite these actions, the child had died by suicide.

**N  Child Fatality – Child’s Behaviour (e.g., substance abuse/high risk behaviour, where there is no indication that the parent contributed or failed to respond to the child’s needs)**
It is alleged/verified that the child had a behaviour problem (e.g., substance abuse, high risk behaviour) and the parent responded to or intervened in the situation or was unaware of the extent of the behaviour; however, despite responding adequately, the child has died (e.g., drug overdose)

Not Severe

**O  Child Fatality – Medical Condition**
It is alleged/verified that the child had a medical condition that resulted in the child’s death; however, there were no concerns with parent’s response to this condition or the care the child received.

**P  Child Fatality – Natural/Accidental**
There are no concerns or suspicions surrounding the child’s death (e.g., a motor vehicle collision where there are no other factors to implicate the caregiver).
SECTION 2

HARM BY OMISSION

The child has been harmed or there is a risk that the child is likely to be harmed as a result of the caregiver’s failure to adequately care for, provide for, supervise or protect the child.
SECTION 2 – Scale 1: Inadequate Supervision

SCALE 1

INADEQUATE SUPERVISION

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or
   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

   (i) failure to adequately care for, provide for, supervise or protect the child, or
   (ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c).
Eligibility Spectrum 2016

SECTION 2 – Scale 1: Inadequate Supervision

Interpretation

Inadequate supervision both in and out of the home is a form of neglect which is seen as an act of omission (Zuravin & Taylor, 1987).

Any person having charge of a child, less than 16 years of age, must make reasonable provision for the child’s supervision and care, ensuring the child is free from physical or sexual harm. The person in charge must ensure supervision and care that is sufficient for the particular child, taking into account the child’s age and developmental level. Other considerations are the time of day, the length of time the child is left, and the competency of the child and/or caregiver in meeting basic needs (e.g., eating, toileting and obtaining help in emergencies).

Caregiver must also ensure that alternate caregivers (e.g., babysitters) are capable of providing adequate care for the child.

*NEW* If the lack of supervision has resulted in the death of a child, see Section 1, Scale 5 “Child Fatality”.

If the lack of supervision has resulted in a child under 12 years committing a serious act, see Section 2, Scale 5 “Caregiver Response to Child Under 12 Who Has Committed a Serious Act”.

If the caregiver has left the child with a caregiver with limited caregiving skills and left with the intention of abandoning the child, see Section 4, Scale 1 “Orphaned/Abandoned Child”.

*NEW* If the caregiver has left the child with inadequate supervision which has resulted in the child being exploited, then code in this Section.

Rating Scale for Inadequate Supervision

Extremely Severe

A  Inadequate Supervision Resulting in Injury/Victimization
It is alleged/verified that the child has been improperly supervised by the caregiver. As a result, the child has been injured or has been victimized (molested, exploited, etc.).

and/or

It is alleged/verified that a child who is unable to handle basic needs (e.g., eating, toileting, avoiding accidents) is left alone with an alternative caregiver with limited caregiving skills (e.g., another young child, adult invalid). The caregiver does not return before the child’s needs become acute. During that time an accident occurred causing some injury to the child or the child has been victimized (e.g., molested, exploited).

and/or
SECTION 2 – Scale 1: Inadequate Supervision

It is alleged/verified that a child who is able to handle basic needs is left for long periods of time without appropriate arrangements being made to provide supervision for the child (e.g., an older child is left alone for an unreasonable length of time with no appropriate supervision). As a result, the child was physically or sexually harmed.

Moderately Severe

B Inadequate Supervision Resulting in Risk That the Child Is Likely To Be Harmed and/or Distress to Child

It is alleged/verified that caregiver exercises little supervision over a younger child, either inside or outside the home. The child may have been found playing at home with objects that could hurt him/her. The child may have been found playing in unsafe circumstances outside (e.g., in street, in a dump, or with older strangers). Caregiver may or may not know child’s location and does not check on him/her often enough. Child wanders to unfamiliar areas and sometimes needs stranger’s help to return home. Younger children are given far too much responsibility for their own safety. Caregiver may depend on unplanned or informal arrangements to supervise the child. Caregiver may be unable to access the child’s play area quickly if necessary.

and/or

It is alleged/verified that caregiver has few, if any, rules for the older child; and rarely enforces any. Child often stays out all night without caregiver knowing where s/he is or when s/he may return. Caregiver usually has no idea what child is doing and makes inadequate attempt(s) to find out. Child is known to be out of control within the community. Caregiver does not question child about money/possessions obtained outside the home or the child’s known association with unknown or inappropriate adults.

and/or

It is alleged/verified that a child who is unable to handle basic needs (e.g., eating, toileting, avoiding accidents) is left alone or with an alternative caregiver with limited caregiving skills (e.g., another young child, adult invalid). The caregiver does not return before the child’s needs become acute. The child may be emotionally distraught or hungry, and may have had an accident, but no injury resulted.

and/or

It is alleged/verified that a child who is able to handle basic needs is left for long periods of time without appropriate arrangements being made to provide supervision for the child (e.g. an older child is left alone for a weekend with no appropriate supervision). As a result, there was a risk that the child was likely to be harmed and/or was distressed by being left alone.

No child has yet been injured in any of these situations but a risk that the child is likely to be harmed/distressed exists.
SECTION 2 – Scale 1: Inadequate Supervision

Minimally Severe

C Marginal Supervision
It is alleged/verified that the quality of supervision provided to the younger child varies. Caregiver tends to leave younger child unobserved and does not always know what s/he is doing, but does know the child’s whereabouts. Child is often getting into things that s/he should not. Sometimes the child is found engaging in rough play.

and/or

It is alleged/verified that caregiver often may not know of whereabouts and/or activities of older children during the day; however, ensures the children are at home or their whereabouts known at night.

and/or

It is alleged/verified that a very young child is never left alone or with an alternative caregiver with limited caregiving skills when the caregiver goes out. But an older child able to fend for him/herself sometimes does not know where his/her caregiver is at night or when he or she will return. The child would be able to get help in an emergency if necessary.

NOTE: In any of the Minimally Severe situations described above, no child is likely to be injured as a result of inappropriate supervision. Caregiver would be able to respond to emergency situation in appropriate time frame.

Not Severe

D Adequate Supervision
It is alleged/verified that caregiver provides proper and timely supervision of child’s activities inside and outside of the home.

It is alleged/verified that caregiver knows child’s whereabouts and activities, whom s/he is with, and when s/he returns. Definite limits are set on child’s activities.

and/or

It is alleged/verified that caregiver makes safe and appropriate substitute child care arrangements when needed (including babysitting and overnight arrangements).

and

There are no other current conditions and/or safety or risk factors which indicate a likelihood of maltreatment.
SECTION 2 – Scale 2: Neglect of Child’s Basic Physical Needs

SCALE 2
NEGLIGENCE OF CHILD’S BASIC PHYSICAL NEEDS

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child.

Interpretation

Neglect of a child’s basic physical needs means the child’s caregiver either deliberately or through a lack of knowledge and/or a lack of judgment and/or a lack of motivation (Cantwell, 1980) fails to provide the child with adequate food, shelter, clothing and safety (Tower, 1996). As a result of the omission of care or pattern of omission of care by the person having charge of the child, the child experiences injury or harm or illness; or there is a risk that the child is likely to be injured or harmed or become ill in one or more of these areas.

*NEW* For situations where neglect is alleged and the child has died, see Section 1, Scale 5 “Child Fatality”.

For situations where the child has been inadequately cared for as a result of deliberate action by the caregiver to punish the child, see Section 1, Scale 2 “Cruel/Inappropriate Treatment”.

For situations where neglect of child’s basic physical needs has not yet become apparent but the caregiver has a condition (e.g., substance abuse or mental health problem) where the child is at risk of having basic physical needs neglected, see Section 5 “Caregiver Capacity”. If indicators of neglect as described below are apparent in the child currently, code in this section.

For situations where the caregiver is not feeding the child, code under this Section, Scale 2 “Neglect of Child’s Basic Physical Needs”. For situations where the child cannot eat/feed due to a medical condition and the caregiver does not respond with appropriate medical treatment, code under Section 2, Scale 3, “Caregiver Response to Child’s Physical Health”.

Eligibility Spectrum 2016
## Description of Neglect of Child’s Basic Physical Needs

### 1) Extremely and Moderately Neglectful Conditions (may exist in one or more areas)

**Nutrition Examples**
- young infant is missing feedings or is regularly being given diluted formula
- infant is being breastfed and does not receive adequate nutrition from breast milk and/or supplements
- older child is missing several meals or is deprived of water
- almost no food is available in the home and child may have been seen scrounging for food
- child often takes food on own, but sometimes only nutritionally inadequate food in insufficient amounts
- the child who is unable to feed him/herself is not being provided with meals
- child is fed or is eating food not fit for human consumption (e.g., non-food items, rotten food), or food which is not age appropriate (e.g., alcoholic beverages)

**Personal Hygiene Examples**
- child not bathed for lengthy periods and child emits strong body and/or mouth odour
- teeth encrusted with green or brown matter; hair is matted with dirt, feces or food
- soiled diapers are not changed for several hours

**Household Sanitation Examples**
- carpet tiles, walls, doors, bathroom fixtures are layered with encrusted dirt, debris, food waste
- human or animal waste prominent
- dust and dirt are layered all over and accumulated in corners
- smell in home of urine, feces and/or spoilage
- trash and junk piled up and layered throughout floor so it is difficult to get around or creates a hazard to the child’s safety
- dishes not washed, family eats off dirty dishes or doesn’t use dishes
- perishable foods found spoiled, spoiled foods not discarded
- may be rodent infestation, creeping vermin untreated
- family sleeps on dirty mattresses or on linen black with dirt and soil

**Physical Condition Examples**
- leaking gas from stove or heating unit, peeling lead-based paint, recent fire in living quarters or building, hot water/steam leaks from radiators, exposed or broken electrical wires
- dangerous substances (e.g., chemicals) or dangerous objects (e.g., guns, weapons) stored in unlocked shelves or cabinets or in an area that is accessible to child
- no guards on open windows, broken or missing windows, unprotected stairways
- child does not have a place of residence or the family is experiencing acute shelter problems (e.g., no heat in winter). This may include a family living in non-traditional residence (e.g., living in tents, cars, underground garages).
- unsafe sleeping arrangements for infants (e.g., sharing a sleep surface, cluttered unsafe crib or other unsafe baby equipment)
- lack of working smoke detectors and/or carbon monoxide detectors
SECTION 2 – Scale 2: Neglect of Child’s Basic Physical Needs

<table>
<thead>
<tr>
<th>Clothing Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>child lacks many basic and essential items of clothes or apparel for the season (e.g., woolen clothes in summer or light cotton clothes in winter, no mitts or hat in winter, no or inappropriate footwear such as sandals in winter) to protect child from the elements</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other Neglect Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>child not protected from the elements even though appropriate clothes are available (e.g., not wearing winter clothing; prolonged exposure to the sun)</td>
</tr>
<tr>
<td>child not protected from dangerous animals in the home</td>
</tr>
<tr>
<td>parent plays games with the child, plays tricks on the child or makes the child do things that put the child in danger of being hurt</td>
</tr>
</tbody>
</table>

2) Minimally Neglectful Conditions (may exist in one or more areas)

<table>
<thead>
<tr>
<th>Nutrition Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>marginal nutrition – meals sufficient but unbalanced, child generally getting enough food but meals occasionally skipped or child supplements diet out of home, young child gets own meals</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Personal Hygiene Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>child is very unclean to occasionally unclean (e.g., hair visibly dirty or uncombed), child may emit some body or mouth odour, soiled diapers are changed regularly</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Household Sanitation Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>walls, carpets, windows, doors are stained with dirt, floor rarely washed, home very dusty and cobwebs frequent in house, stale, stuffy odours, things piled all over, untidy</td>
</tr>
<tr>
<td>no piles of trash but garbage not kept in proper receptacle</td>
</tr>
<tr>
<td>dirty dishes lie around and washed at night or next day, groceries and uneaten food lie around but generally perishable foods are refrigerated</td>
</tr>
<tr>
<td>some creeping vermin, appearing mainly at night (no rats)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Physical Living Condition Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>some hazardous conditions are in the home but they are not significant to child’s basic needs (e.g., broken windows are not fixed but are covered up, holes in wall are not a risk to child)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Clothing Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>while child is missing essential clothing items child managed by adapting clothes s/he has (e.g., wears extra sweaters or wears clothes not designed for the setting in which they are worn)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other Neglect Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>caregiver does not demonstrate consistently good judgment around dressing and playing with the child, but usually makes satisfactory attempts</td>
</tr>
</tbody>
</table>
### SECTION 2 – Scale 2: Neglect of Child’s Basic Physical Needs

<table>
<thead>
<tr>
<th>3) No Neglectful Conditions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Nutrition Examples</strong></td>
</tr>
<tr>
<td>• child provided with regular and ample meals that usually meet basic nutritional requirements</td>
</tr>
<tr>
<td><strong>Personal Hygiene Examples</strong></td>
</tr>
<tr>
<td>• child washes regularly, hair is clean and combed, clothes are changed regularly, soiled diapers are changed promptly</td>
</tr>
<tr>
<td><strong>Household Sanitation Examples</strong></td>
</tr>
<tr>
<td>• clean and orderly house, carpet and tile swept and washed as needed, regular dusting, pleasant to neutral odours, dishes washed or put in sink after meals, groceries properly stored, daily living articles may be around (e.g., books, newspapers toys)</td>
</tr>
<tr>
<td><strong>Physical Living Condition Examples</strong></td>
</tr>
<tr>
<td>• there are no obvious hazardous conditions in the home, home is safe for child</td>
</tr>
<tr>
<td><strong>Clothing examples</strong></td>
</tr>
<tr>
<td>• child has all essential clothing and enough changes to be neat and clean, clothes may not be new but are in good condition and fit adequately, clothes are consistent with season and weather conditions</td>
</tr>
<tr>
<td><strong>Other Neglect examples</strong></td>
</tr>
<tr>
<td>• caregiver demonstrates consistently good judgment around the basic care needs of the child</td>
</tr>
</tbody>
</table>

### Rating Scale for Neglect of Child’s Basic Physical Needs

**Extremely Severe**

**A Neglect of Basic Physical Needs – Injury or Harm or Illness Has Resulted**

It is alleged/verified that caregiver permits child to experience one or more conditions as in (1) above, and as a result the child was injured, harmed or became ill. The child may or may not have required hospitalization or medical treatment.

*If due to the presence of partner violence in the home the child’s basic needs have not been met and the child has been injured, harmed, became ill or is suffering, code under Section 3, Scale 3, “Child Exposure to Partner Violence”; if due to the presence of adult conflict in the home the child basic needs have not been met and the child has been injured, harmed, became ill or is suffering, code under Section 3, Scale 2, “Child Exposure to Adult Conflict”.*
SECTION 2 – Scale 2: Neglect of Child’s Basic Physical Needs

Moderately Severe

B Neglect of Basic Physical Needs – Risk That the Child Is Likely To Be Harmed or Become Ill
It is alleged/verified that caregiver permits child to experience one or more conditions in (1) above, and as a result there is a risk that the child is likely to be injured, be harmed or become ill.

For example: The child is quite hungry; may have been seen scrounging for food. Complaints have been made about the child’s hygiene; peers will not play with the child.

Intervention Line

Minimally Severe

C Basic Physical Needs Met – Minimal Risk That the Child Is Likely To Be Harmed/Become Ill
It is alleged/verified that the child’s basic needs are being met as in (2) above and as such there is no risk that the child is likely to suffer injury/harm or become ill.

or

It is alleged/verified that the caregiver is aware there is minimal risk that the child is likely to be injured/harmed or become ill as in (2) above, and the caregiver is willing and makes the necessary changes to provide adequate care.

Not Severe

D Needs Adequately Met
It is alleged/verified that the child’s basic physical needs for adequate food, shelter, clothing and safety are met as in (3) above and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 2 – Scale 3: Caregiver Response to Child’s Physical Health

SCALE 3

CAREGIVER RESPONSE TO CHILD’S PHYSICAL HEALTH

Child and Family Services Act References

37(2)
A child is in need of protection where,

e) the child requires medical treatment to cure, prevent or alleviate physical harm or suffering and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, the treatment.

Interpretation

The caregiver either deliberately does not provide or refuses to provide or is unavailable or unable to provide consent to required medical treatment to cure, prevent, or alleviate the child’s physical injury, illness, disability, suffering or dental problem. This response would also include those caregivers who consent to the treatment but who do not follow through and take the actions necessary to provide the treatment.

*NEW* For situations where there are allegations/concerns about the caregiver’s response to the child’s physical health and the child has died, see Section 1, Scale 5 “Child Fatality”.

For situations where the child cannot eat/feed due to a medical condition and the caregiver does not respond with appropriate medical treatment code in this Section “Caregiver Response to a Child’s Physical Health”. For situations where the caregiver is not feeding the child adequately see Section 2, Scale 2, “Neglect of Child’s Basic Physical Needs”.

A child with respiratory problems (e.g. asthma, cystic fibrosis) who lives in poor air quality (e.g. smoked filled home) is included here.

Rating Scale for Caregiver Response to Child’s Physical Health

Extremely Severe

A Life-Threatening Condition/Permanent Impairment
It is alleged/verified that at least one child is not receiving medical treatment for an injury, illness, disability or dental problem. If left untreated, or if there is inadequate compliance with recommended treatment, the condition is life-threatening, or will result in permanent impairment, or is a serious threat to public health.
B  **Worsening Condition/No Diagnostic Assessment**
It is alleged/verified that child has an illness or disability that interferes with normal functioning. With treatment the condition could be corrected or at least controlled; however, without treatment the illness or disability will worsen (though it is not life-threatening).

and/or

It is alleged/verified that a child has had some physical symptoms (e.g., pain or signs of contagious disease) for some time, but the caregiver has not sought a diagnostic assessment (e.g., a medical or dental exam).

**Moderately Severe**

C  **Risk of Complications/Ongoing Pain**
It is alleged/verified that child is not receiving medical care for an injury, illness or dental problem that usually should receive treatment. It is likely that the child’s condition will correct itself even without medical treatment; however, medical treatment now would reduce risk of complications, relieve pain, speed healing, or reduce risk of contagion.

**Intervention Line**

**Minimally Severe**

D  **Preventative Care Lacking**
It is alleged/verified that there is no child with untreated medical conditions that could benefit from medical treatment, but it is alleged/verified that the caregiver is not providing preventative medical or dental care (e.g., immunizations, dental checkups).

**Not Severe**

E  **Adequate Treatment**
It is alleged/verified that there is no child with untreated injuries, illnesses or disabilities that could benefit from medical treatment. Child is taken for checkups promptly when symptoms of illness appear. Child receives preventive health care and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 2 – Scale 4: Caregiver Response to Child’s Mental, Emotional and Developmental Condition

SCALE 4

CAREGIVER RESPONSE TO CHILD’S MENTAL, EMOTIONAL AND DEVELOPMENTAL CONDITION

Child and Family Services Act References

37(2)
A child is in need of protection where,

(h) the child suffers from a mental, emotional or developmental condition that, if not remedied, could seriously impair the child’s development, and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, treatment to remedy or alleviate the condition.

Interpretation

The child suffers from a mental and/or emotional and/or developmental condition that if not remedied could seriously affect the child’s development; and yet the caregiver either deliberately does not provide or refuses to provide or is unavailable or unable to consent to treatment to address or alleviate the child’s condition. This would also include those caregivers who consent to the treatment but do not follow through and take the actions necessary to provide the treatment. The mental, emotional and/or developmental conditions in this section would be those that have occurred as a result of a specific action by the caregiver toward the child.

Examples of Types of Conditions are:

- Developmental/neurological disability (e.g., attention deficit disorder, autism, Tourette’s syndrome, Down’s syndrome, hyperkinesis, some genetic disorders, aphasia);
- Emotional illness (e.g., separation anxiety, phobias, obsessive-compulsive disorder, conduct disorders, anorexia, bulimia);
- Mental illness (e.g., schizophrenia, autism, bipolar affective disorder);
- Specific learning disability (e.g., dyslexia)
- Hearing, speech, sight impairment

For children suffering from an emotional condition that appears to be the result of specific actions or inactions of psychological maltreatment by the caregiver toward the child, see Section 3, Scale 1, “Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm”.

*NEW* For situations where there are allegations/concerns about the caregiver’s response to the child’s mental, emotional, developmental condition, and the child has died, see Section 1, Scale 5 “Child Fatality”.

Eligibility Spectrum 2016
SECTION 2 – Scale 4: Caregiver Response to Child’s Mental, Emotional and Developmental Condition

Description of a Child’s Mental, Emotional and Developmental Condition

(1) Symptoms Severe, Child Unable To Perform One or More Major Roles
Symptoms exist, and child is unable to perform or is significantly impaired in ability to perform one or more major roles (major roles include: family member, student, friend, citizen).

This may be because the symptoms are severe or because the services or therapy provided thus far have not significantly improved those symptoms.

Child requires a specialized, supportive environment to perform (e.g., special school) and may be (or is) temporarily institutionalized, hospitalized or placed in a residential setting.

(2) Moderate Symptoms, No Significant Impairment, Performs with Difficulty
Symptoms exist and child maintains a normal level of functioning in daily activities and major roles (such as a family member, student, friend) with difficulty and with increased effort. There may be definite impairment in ability to perform secondary roles (e.g., recreational activities). This may be because the symptoms are moderate in strength or because the services or therapy provided thus far have not fully compensated for the effects of more severe symptoms.

For example: The condition may be causing some pain, discomfort, stress, or loss of time during the child’s activities; and/or may require others to make minor adjustments to accommodate the child.

(3) Mild Symptoms, No Impairment, No Difficulty
Symptoms exist, but there is no impairment in carrying out daily activities or meeting role requirements. This may be because the symptoms are very mild, or because the child is being provided with services which enable him or her to overcome more serious symptoms and function in the normal range (e.g., medicines, therapy, physical aid, etc.).

Rating Scale for Caregiver Response to Child’s Mental, Emotional and Developmental Condition

Extremely Severe

A Severe Symptoms – No or Passive Consent for Treatment
It is alleged/verified that the child suffers from a mental, emotional or developmental condition as defined in (1) or (2) above that, if not immediately remedied, could seriously impair the child’s development; and the child’s caregiver or person having charge of the child does not provide or refuses or is unavailable or unable to consent to those services or treatment, or plays a passive role in finding treatment for the child and in having the child participate in treatment.

If the child’s mental, emotional or developmental condition is as a result of parental violence in the home, code under Section 3, Scale 3 “Child Exposure to Partner Violence”. If the child’s mental, emotional or developmental condition is as a result of adult conflict in the home, code under Section 3, Scale 2 “Child Exposure to Adult Conflict”.

Eligibility Spectrum 2016
**SECTION 2 – Scale 4: Caregiver Response to Child’s Mental, Emotional and Developmental Condition**

**Moderately Severe**

**B  Moderate Symptoms – No or Passive Consent for Treatment**
It is alleged/verified that the child suffers from a mental, emotional or developmental condition as defined in (1) or (2) above that, if not remedied, could seriously impair the child’s development and the child’s caregiver or person having charge of the child does not provide or refuses to consent or is unavailable or unable to consent to those services or treatment that would assist the child, or plays a passive role in finding treatment for the child and in having the child participate in treatment.

**Intervention Line**

**Minimally Severe**

**C  Appropriate Caregiver Response – Difficulty Accessing or Paying for Treatment**
It is alleged/verified that the child suffers from a mental, emotional or developmental condition as defined in (1) to (3) above, and the child’s caregiver is willing to take an active role in finding and carrying out treatment, but the caregiver does not have the ability to access treatment and/or pay for treatment so the child remains untreated.

**Not Severe**

**D  Appropriate Response for Treatment – Adequate Treatment Provided**
It is alleged/verified that the child has a condition as described in (1) to (3) above and the child’s caregiver is willing and able to access and carry out treatment and appropriate treatment is being provided. There are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
37(2) A child is in need of protection where,

(j) the child is less than 12 years old and has killed or seriously injured another person or caused serious damage to another person’s property, services or treatment are necessary to prevent a recurrence and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, those services or treatment;

(k) the child is less than 12 years old and has on more than one occasion injured another person or caused loss or damage to another person’s property, with the encouragement of the person having charge of the child or because of that person’s failure or inability to supervise the child adequately.

Interpretation

The Youth Criminal Justice Act (YCJA) deals with children over 12 years of age who commit a criminal act. The child protection legislation is meant to address those children who are less than 12 years of age who have killed, seriously injured, injured on more than one occasion another person or caused damage or loss to another person’s property, and whose caregivers do not respond adequately or appropriately. An inadequate response can occur in two ways. One, in order to prevent a reoccurrence of a serious act by the child, the child requires services or treatment and the caregiver either deliberately does not provide or refuses to provide or is unavailable or unable to consent to treatment or services; and/or two, the caregiver encouraged the child’s serious act or the serious act occurred because of inadequate supervision of the child.

For situations where inadequate supervision has not resulted in a child under 12 committing a serious act, but there is a risk that the child is likely to suffer physical or sexual harm see Section 2, Scale 1, “Inadequate Supervision”.

For situations where child behaviour difficulties are putting the child at risk of abandonment and/or separation see Section 4, Scale 2, “Caregiver-Child Conflict/Child Behaviour”.
SECTION 2 – Scale 5: Caregiver Response to Child Under 12 Who Has Committed a Serious Act

Rating Scale for Caregiver Response to Child Under 12 Who Has Committed A Serious Act

Extremely Severe

A  No Consent for Treatment/Poor Supervision of Child
It is alleged/verified that the child is less than 12 years old and has killed or seriously injured another person or caused serious damage to another person’s property, or the child is less than 12 years old and has on more than one occasion injured another person or caused loss or damage to another person’s property.

It is alleged/verified that the caregiver has encouraged the child’s behaviour.

and/or

It is alleged/verified that services or treatment are necessary to prevent a recurrence and the child’s caregiver does not provide or refuses or is unavailable to consent to those services or treatment.

and/or

It is alleged/verified that adequate supervision is necessary to prevent a recurrence, and the child’s caregiver does not provide adequate supervision for the child.

Moderately Severe

B  Passive Consent for Treatment/Passive Supervision of Child
It is alleged/verified that the child’s situation is as described in A above (1st paragraph).

and/or

It is alleged/verified that the child’s caregiver does not refuse to have treatment provided, but plays a very passive role in finding treatment for the child and in ensuring that the child, or caregiver if necessary, participates in treatment.

and/or

It is alleged/verified that the child’s caregiver is passive in providing adequate supervision for the child, exercising little supervision over the child either inside or outside of the home.
Minimally Severe

C Appropriate Caregiver Response – Difficulty Accessing and Paying for Treatment
It is alleged/verified that the child’s situation is as described in A above (1st paragraph).

It is alleged/verified that the child’s caregiver is willing to take an active role in finding and carrying out treatment, but the caregiver does not have the ability to access treatment and/or pay for treatment so the child remains untreated.

and/or

It is alleged/verified that the child’s caregiver has some difficulty supervising the child inside and outside of the home but is willing to be careful about supervision of the child’s activities.

Not Severe

D Appropriate Response to Treatment and Supervision of Child
It is alleged/verified that the child’s situation is as described in A above (1st paragraph).

It is alleged/verified that the child’s caregiver is willing and able to access and carry out treatment and appropriate treatment is being provided.

and/or

It is alleged/verified that the caregiver provides proper and timely supervision of the child’s activities inside and outside of the home.

and

There are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 3

EMOTIONAL HARM

The child has been emotionally harmed or is at risk of emotional harm as a result of specific behaviours or pattern of neglect of the caregiver toward the child or resulting from the caregiver failing to adequately address the emotional condition.
SECTION 3 – Scale 1: Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm

SCALE 1

CAREGIVER CAUSES AND/OR CAREGIVER RESPONSE TO CHILD’S EMOTIONAL HARM OR RISK OF EMOTIONAL HARM

Child and Family Services Act References

37(2)
A child is in need of protection where,

(f) the child has suffered emotional harm, demonstrated by serious,
   (i) anxiety,
   (ii) depression,
   (iii) withdrawal,
   (iv) self-destructive or aggressive behaviour, or
   (v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm.
SECTION 3 – Scale 1: Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm

Interpretation

Although some degree of emotional harm underlies all types of maltreatment, emotional maltreatment is not an isolated incident. Rather, emotional or psychological maltreatment is a pattern of negative behaviours or repeated destructive interpersonal interactions by the caregiver to the child (Hart & Brassard, 1991).

Emotional harm can be the most difficult type of harm to define and clinical concern may precede legal intervention.

A repeated pattern or extreme incident(s) of the conditions described below constitute psychological maltreatment (Briere & Berliner, 1996).

Spurning (hostile rejecting/degrading)

Spurning includes verbal and nonverbal caregiver acts that reject and degrade a child. Examples include:

- belittling, degrading, and other nonphysical forms of overtly hostile or rejecting treatment
- shaming and/or ridiculing the child for showing normal emotions such as affection, grief or sorrow
- consistently singling out one child to criticize and punish, to perform most of the household chores or to receive fewer rewards
- public humiliation

Terrorizing:

Terrorizing includes caregiver behaviour that threatens or is likely to physically hurt, kill, abandon, or place the child or child’s loved ones or objects in recognizably dangerous situations. Examples include:

- placing a child in unpredictable or chaotic circumstances
- placing a child in recognizably dangerous situations
- setting rigid or unrealistic expectations with the threat of loss, harm or danger if they are not met
- threatening or perpetrating violence against the child
- threatening or perpetrating violence against a child’s loved ones or objects

Isolating:

Isolating includes caregiver acts that consistently deny the child opportunities to meet needs for interacting or communicating with peers or adults inside or outside the home. Examples include:

- confining the child or placing unreasonable limitations on the child’s freedom of movement within his or her environment
- placing unreasonable limitations or restrictions on social interactions with peers or adults in the community
Exploiting/Corrupting:

Exploiting/corrupting includes caregiver acts that encourage the child to develop inappropriate behaviours (self-destructive, antisocial, criminal, deviant or other maladaptive behaviours). Examples include:

- modelling, permitting or encouraging antisocial behaviour (e.g., prostitution, performance or participation in sexual abuse imaging and/or inappropriate use of social media, initiation of criminal activities, substance abuse, violence to or corruption of others)

*NEW* For situations where the caregiver has facilitated or is currently facilitating and/or actively encouraging child to participate in sexually exploitive behaviour.

- modelling, permitting or encouraging developmentally inappropriate behaviour (e.g., parentification, infantilization, living the caregiver's unfulfilled dreams)

- encouraging or coercing abandonment of developmentally appropriate autonomy through extreme over-involvement, intrusiveness, and/or dominance (e.g., allowing little or no opportunity or support for child’s views, feelings and wishes; micromanaging child’s life)

- restricting or interfering with cognitive development

Denying Emotional Responsiveness (Ignoring):

This includes caregiver’s acts that ignore the child’s attempts and needs to interact (failing to express affection, caring and love for the child) and show no emotion in interacting with the child. Examples include:

- being detached and uninvolved through either incapacity or lack of motivation
- interacting only when absolutely necessary
- failing to express affection, caring and love for the child

When a child is subject to these conditions by the caregiver, the caregiver conveys the message that the child is worthless, flawed, unwanted, unloved, inadequate or only valuable in meeting someone else’s needs (Garbarino et al., 1986). Children respond to such repeated messages in the following ways: hostile, aggressive behaviour problems or self-destructive, depressed, withdrawn or suicidal behaviours.

For situations where the child suffers an emotional condition which does not appear to have resulted specifically from the behaviour of the caregiver (e.g., obsessive-compulsive disorder), see Section 2, Scale 4 “Caregiver Response to Child’s Mental, Emotional and Development Condition”.

For situations where the emotional condition appears to be as a result of adult conflict in the home see Section 3, Scale 2 “Child Exposure to Adult Conflict”.

For situations where the child has been threatened, and where there is concern for the physical safety of the child, see Section 1, Scale 4, “Threat of Harm”.

SECTION 3 – Scale 1: Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm
SECTION 3 – Scale 1: Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm

**Emotional Harm/Child Exposure to Conflict Section**

All referrals to a CAS are screened for partner violence. A referral in which the only allegation is exposure to partner violence is currently not a stand-alone form of child maltreatment and does not meet the definition of a child in need of protection under the CFSA. The role of CAS is to intervene where adult behaviour or victimization has a direct or observable impact on a child’s safety and well-being, where the child has either been harmed or is at risk of being abused physically, sexually or emotionally, or neglected because of partner violence. When receiving a report that a child is exposed to conflict in the home that is either between partners (i.e., opposite sex, same sex) and/or between adults (e.g., adult siblings, grandparent, parent) the CAS is to gather information and assess how the violence has harmed or raised the risk of harm to the child, as defined in the CFSA.

A child’s response to conflict in the home, whether it be a single violent incident or a pattern of violence/conflict in the home is highly individualized (Baker & Cunningham, 2004). While many children who are exposed to violence do not develop problems or are not abused, for some children exposure to violence is a known risk factor for negative child outcomes, up to and including child maltreatment (Edleson, 2004; Jaffe, Crooks & Wolfe, 2003). A number of factors influence the way a child experiences, interprets, predicts and copes with violence in the home. The child protection worker must assess both the impact of exposure to violence on the child and the presence of protective elements. Illustrations of factors considered include but are not limited to child vulnerability; the frequency, level and nature of violence; the relationship between the adults involved in the violence; the severity of child maltreatment; the degree to which the child is involved in the events; and parent/caregiver response. If it is determined harm has occurred or there is risk of harm to the child, as defined in the CFSA, the CAS investigation will provide either the Traditional or Customized Approach.

**Rating Scale for Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm**

**Extremely Severe**

\textbf{A Emotional Harm Results from Caregiver’s Actions or Inaction and/or Inadequate Response by Caregiver}

It is alleged/verified that the child has been emotionally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour, or delayed development, and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act, or pattern of neglect on the part of the child's parent or the person having charge of the child.

and/or

The child’s caregiver does not provide or refuses to consent to services or treatment to remedy or alleviate the condition or plays a very passive role in finding and carrying out the treatment.
If the child has suffered emotional harm (as defined above) as a result of being exposed to parental violence in the home, code under Section 3, Scale 3, “Child Exposure to Partner Violence”; If the child has suffered emotional harm (as defined above) as a result of being exposed to adult conflict, code under Section 3, Scale 2, “Child Exposure to Adult Conflict”.

### Moderately Severe

**B Risk That the Child Is Likely To Be Emotionally Harmed Resulting from Caregiver’s Actions or Inaction and/or Inadequate Response**

It is alleged/verified that there is a risk that the child is likely to be emotionally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour, or delayed development, and there are reasonable grounds to believe that the risk of emotional harm results from the actions, failure to act, or pattern of neglect on the part of the child’s parent or the person having charge of the child.

and/or

It is alleged/verified that the child’s caregiver does not provide or refuses to consent to services or treatment to remedy or alleviate the condition or plays a very passive role in finding and carrying out the treatment.

**C Risk That the Child Is Likely To Be Emotionally Harmed Resulting from Child’s Exposure to Ongoing Post-Separation Caregiver Conflict**

It is alleged/verified that there is a risk that the child is likely to be emotionally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour, or delayed development, and there are reasonable grounds to believe that the risk of emotional harm results from the actions of the parent(s) involving the child in their post-separation conflict. Such involvement in the conflict can include (but is not limited to) one parent or both parents denigrating the other parent to or in front of the child, asking the child to choose between their parents, and with whom they want to spend their time, undermining the child’s time with the other parent, devaluing the child’s relationship with the other parent, asking the child to make negative statements about the other parent.

*NEW* The above rating scale has been added.

### Intervention Line

**Minimally Severe**

**D Emotional Harm but Not Caused by Caregiver/Appropriate Caregiver Response to Emotional Harm**

It is alleged/verified that child has been emotionally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour, or delayed development; but the harm is not caused by the caregiver’s actions or inactions and the caregiver is responding appropriately to the child’s condition of emotional harm.
SECTION 3 – Scale 1: Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm

Not Severe

E No Emotional Harm
It is alleged/verified that the child is not being emotionally harmed and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and that the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm.
SECTION 3 – Scale 2: Child Exposure to Adult Conflict

Interpretation

Refers to violence within the home that occurs between adults, whose relationship is something other than partners/parents. This scale is intended to capture violence that occurs between a parent/caregiver and other household members, where the conflict between the adults has harmed the child or the child is at risk of harm.

Rating Scale for Child Exposure to Adult Conflict

Extremely Severe

A  Physical Harm – Adult Conflict
   It is alleged/verified that a child has been physically harmed, either intentionally or accidentally, as a result of conflict between adults in the home.

   and/or

   It is alleged/verified that a child has been physically harmed during his/her efforts to intervene in an incident of adult conflict in the home.

   If the violence involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

   If the child’s physical harm is not a result of or related to violence in the home, code under Section 1, Scale 1, “Physical Force and/or Maltreatment”.

B  Neglect of Child’s Basic Needs – Adult Conflict
   It is alleged/verified that due to the presence of adult conflict in the home, the child’s basic physical, medical or treatment needs have not been met, resulting in the child being injured, harmed, becoming ill, or suffering mental, emotional or developmental impairment.

   If the neglect involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

   If the child’s neglect is not a result of or related to violence in the home, code under Section 2, Scale 2, “Neglect of Child’s Basic Physical Needs”.

C  Mental/Emotional Harm or Developmental Condition Results from Exposure to Adult Conflict
   It is alleged/verified that the child has been mentally/emotionally/developmentally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development and/or as defined in (1) of Section 2, Scale 4 “Caregiver Response to Child’s Mental, Emotional and Developmental Condition”. As a result of adult conflict in the home the risk of continued harm exists due to unchanged conditions (i.e., continued conflict between adults) and the child is without services to address the mental, emotional harm and/or developmental condition.
SECTION 3 – Scale 2: Child Exposure to Adult Conflict

It is alleged/verified that the child has been mentally/emotionally/developmentally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development and/or as defined in (1) of Section 2, Scale 4 “Caregiver Response to Child’s Mental, Emotional and Developmental Condition”. As a result of adult conflict in the home, despite the conditions having changed, the child’s condition is persisting or worsening and the child is without services to address the mental, emotional harm and/or developmental condition.

If the emotional harm involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

Where the child’s mental, emotional or developmental condition is not specifically related to exposure to adult conflict or partner violence, code under Section 3, Scale 1 “Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm”.

D Serious Violent Incident/Threat – Adult Conflict

It is alleged/verified that there is a serious and immediate threat to a child’s safety because of the behaviour of an adult family member in the home who has killed or substantially injured an adult, parent or caregiver in the home.

and/or

It is alleged/verified that there is a serious and immediate threat to a child’s safety because an adult is stalking, uttering threats of kidnapping, hostage-taking, suicide or homicide or has used a weapon or confined family members.

If the serious violent incident/threat involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

Where the threat to the child is not specifically related to exposure to adult conflict or partner violence, code under Section 1, Scale 4 “Threat of Harm”.

Moderately Severe

E Risk of Physical Harm – Adult Conflict

It is alleged/verified that a child is at risk of intentional or accidental physical harm at the hands of an adult in the home as a result of adult conflict in the home (e.g. young child present during a physical altercation)

and/or

It is alleged/verified that a child is at risk of physical harm due to his/her efforts to intervene in an incident of adult conflict.

If the risk of violence toward the child involves a caregiver and his/her partner code under Section 3, Scale 3 “Child Exposure to Partner Violence”.

If the risk of physical harm to the child is not a result of or related to violence in the home code under Section 1, Scale 1, “Physical Force and/or Maltreatment”.

Eligibility Spectrum 2016
F  **Neglect of Child’s Basic Needs – Adult Conflict**
It is alleged/verified that due to the presence of adult conflict, the child’s basic physical, medical or treatment needs have not been met, and as a result, it is likely that the child is at risk of being injured, harmed, becoming ill or suffering mental, emotional or developmental impairment.

- **If the risk of harm due to neglect involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”**.

- **If the risk of harm to the child due to neglect is not a result of or related to violence in the home, code under Section 2, Scale 2, “Neglect of Child’s Basic Physical Needs”**.

G  **Risk to Child of Mental/Emotional Harm or Developmental Condition Resulting from Exposure to Adult Conflict**
It is alleged/verified that the child is experiencing some symptoms and is at risk of mental/emotional/developmental harm such as serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development and/or as defined in (2) of Section 2, Scale 4 “Caregiver Response to Child’s Mental, Emotional and Developmental Condition”. As a result of adult conflict in the home the risk of further harm exists due to unchanged conditions (e.g., continued conflict between adults) and the child is without services to address the mental/emotional harm or developmental condition.

or

It is alleged/verified that the child is experiencing some symptoms and is at risk of mental/emotional/developmental harm such as serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development and/or as defined in (2) of Section 2, Scale 4 “Caregiver Response to Child’s Mental, Emotional and Developmental Condition” as a result of adult conflict in the home. The conditions have changed but the child’s condition is persisting or worsening and the child is without services to address the mental/emotional harm or developmental condition.

- **If the risk of mental, emotional or developmental harm involves a caregiver and his/her partner, code under Section 3, Scale 3 “Child Exposure to Partner Violence”**.

- **Where the risk of harm to the child’s mental, emotional or developmental condition is not specifically related to exposure to adult conflict or partner violence, code under Section 3, Scale 1 “Caregiver Causes and/or Caregiver Response to Child’s Emotional Harm or Risk of Emotional Harm”**.
Minimally Severe

H  Adult Conflict – No Evidence of Harm or Mild Evidence of Harm
It is alleged/verified that the child has been exposed to adult conflict but there is no
evidence that the child has been harmed or is likely to be harmed.

or

The child is displaying mild symptoms of mental or emotional harm or a developmental
condition as described in (3) of Section 2, Scale 4 “Caregiver Response to Child’s Mental,
Emotional and Developmental Condition” but caregiver is taking appropriate action to
remedy the likelihood of further harm to the child, for example, engaging the appropriate
services, addressing the home environment and responding to the child’s emotional needs.

Not Severe

I  Minimal Adult Conflict
It is alleged/verified that some level of conflict exists between adults in the home;
however, there is no evidence that the conflict is characterized by violence. There is
no information to suggest that the child is adversely affected and there are no other
current conditions and/or safety risk factors which indicate a likelihood of
maltreatment.
SCALE 3

CHILD EXPOSURE TO PARTNER VIOLENCE

Child and Family Services Act References

37(2)
A child is in need of protection where,

(a) the child has suffered physical harm, inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and that the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm.
SECTION 3 – Scale 3: Child Exposure to Partner Violence

**Interpretation**

Refers to violence between partners or a parent/caregiver and his/her partner. While it is recognized that partner violence can occur where men are the victims and in same-sex relationships, overwhelmingly, women are most often the victims of violence. A gender-based analysis of violence in an intimate relationship is required to understand the relationships between men and women, their access to resources, their activities, and the constraints they face relative to one another (Critical Connections, 2010). A gender-based analysis provides information that recognizes the differences gender makes, relative to race, ethnicity, culture, class, age, disability, and any other status. It is important in understanding the different patterns of involvement, participation, behaviour and activities that women and men have in economic, legal and political structures (CIDA, 2009). The United Nations (UN) Declaration on the Elimination of Violence against Women defines violence against women as, “any act of gender-based violence that results in, or is likely to result in, physical, sexual or psychological harm or suffering to women, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life”.

It is important to understand the impact on children who are exposed to partner violence in consideration of this section of the Eligibility Spectrum. The impact on children can vary depending on a number of factors such as: frequency, intensity, developmental stage in which the exposure to the violence occurs, cumulative exposure over developmental stages, and resiliency and protective factors that may be present. Some children who are exposed to partner violence may present some of the following issues not limited to behaviour that mimics ADHD, aggressive behaviour, parentified behaviour, high-risk behaviour, mental health concerns, poor conflict resolution and impulse control, seen as the “perfect child”, psychosomatic presentations, etc.

Jeffrey L. Edleson in “Should Childhood Exposure to Adult Domestic Violence Be Defined as Child Maltreatment under the Law?” (Edleson, 2004) indicates that:

- adult partner violence and child maltreatment co-occur in families
- children in homes where partner violence occurs are at greater risk of being maltreated
- children exposed to adult partner violence are sometimes at risk for developing behavioural, emotional, cognitive and attitudinal problems
- children who both suffer physical abuse and witness partner violence are impacted more severely
- many children who are exposed to partner violence neither develop problems nor are abused

The research is not yet able to indicate which children are safe, which children will develop problems, or which children will recover quickly, nor why. It is important for the child protection worker receiving a referral to inquire about:

- the degree to which a child is involved in violent events
- the level of child maltreatment and emotional harm

Exposure to partner violence was one of two of the most frequently occurring categories of substantiated child maltreatment accounting for 34% of substantiated investigations (Canadian Incidence Study, 2008). Given this high rate of prevalence, child protection workers should take the opportunity to conduct a comprehensive assessment of eligibility when screening a referral. Special attention needs to be given to referrals where custody and access issues co-exist with the partner violence concerns being reported.
SECTION 3 – Scale 3: Child Exposure to Partner Violence

Rating Scale for Child Exposure to Partner Violence

Extremely Severe

A Physical Harm – Partner Violence
It is alleged/verified that a child has been physically harmed, either intentionally or accidentally as a result of partner violence.

and/or

It is alleged/verified that a child has been physically harmed during his/her efforts to intervene in an incident of partner violence.

If the violence to the child is a result of adult conflict in the home, code under Section 3, Scale 2, “Child Exposure to Adult Conflict”.

If the child’s physical harm is not a result of or related to violence in the home, code under Section 1, Scale 1, “Physical Force and/or Maltreatment”.

B Serious Violent Incident/Threat – Partner Violence
It is alleged/verified that there is a serious and immediate threat to a child’s safety because of the behaviour of a violent caregiver/parent due to an altercation between a caregiver and his/her partner in which one of the partners has been killed or substantively injured.

C Neglect of Child’s Basic Needs – Partner Violence
It is alleged/verified that due to the presence of partner violence in the home, the child’s basic physical, medical or treatment needs have not been met, resulting in the child being injured, harmed, becoming ill or suffering mental, emotional or developmental impairment.

D Mental/Emotional Harm Results from Exposure to Partner Violence
It is alleged/verified that the child has been mentally/emotionally/developmentally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development as a result of partner violence.

E Risk of Dangerousness and Lethality – Partner Violence
It is alleged/verified that there is an escalating risk of violence due to a pending separation and/or depression of the maltreater and/or obsessive behaviour of the maltreater, and it is compounded by a history of threats to kill the victim and/or prior history of partner violence.

and/or

It is alleged/verified that there is a serious and immediate threat to a child safety because a caregiver/parent and/or his/her partner is stalking, harassing, uttering threats of kidnapping, death, or suicide or has used a weapon or confined family members in the context of partner violence.
Since 2003, the province of Ontario has convened an annual Domestic Violence Death Review Committee. In June 2009, the Office of the Chief Coroner released an analysis of all partner violence related deaths since 2002. The DVDRC Report revealed that 86% of cases shared six or more common risk factors. These factors were as follows:

- Pending or imminent separation
- Prior history of domestic violence
- Obsessive behaviour by the perpetrator
- Depression in the perpetrator
- Escalation of violence in a relationship
- Prior history of threats to kill the victim

**Moderately Severe**

**F  Risk of Physical Harm – Partner Violence**
It is alleged/verified that a child is at risk of being physically harmed, either intentionally or accidentally as a result of partner violence

and/or

is at risk of being harmed during his/her efforts to intervene in an incident of partner violence.

**G  Risk of Neglect of Child’s Basic Needs – Partner Violence**
It is alleged/verified that due to the presence of partner violence in the home, the child is at risk of not having his/her physical, medical or treatment needs met, resulting in the child being at risk of injury, becoming ill or suffering mental, emotional or developmental impairment.

**H  Risk of Mental/Emotional Harm or Developmental Condition – Partner Violence**
It is alleged/verified that the child is at risk of being mentally/emotionally/developmentally harmed as demonstrated by serious anxiety, depression, withdrawal, self-destructive or aggressive behaviour or delayed development as a result of partner violence.
Variations in children’s experiences of partner violence are attributed to:

- The duration, frequency (pattern) and severity of the violence
- Children’s exposure to the violence
- Children’s protective mechanisms
- Protective factors in the child’s environment (e.g., supportive adult, supportive peer group)

Exposure can mean different things. Some children witness the physical and/or sexual assaults; others hear the violence; still others “see” the violence in the aftermath of broken furniture, bruises and bloody faces.

Examples of exposure include:

- Hearing threats of physical harm or death
- Feeling tension building in the home prior to an assault
- Hearing or seeing an assault on their mother
- Being denied care because their mother is injured or unavailable
- Being forced to watch or participate in violence against their mother
- Seeing or experiencing the aftermath of a violent incident (injured mother, broken furniture, police intervention, arrest of father)
- Having their relationships with their mother or other supportive adults undermined
- Being taken hostage in order to force their mother’s return to the home
- Being enlisted by their father to align against the mother

Jeffrey L. Edleson in “Should Childhood Exposure to Adult Domestic Violence Be Defined as Child Maltreatment under the Law?” (Edleson, 2004).

Intervention Line

Minimally Severe

I  Minimal Partner Violence
It is alleged/verified that some level of conflict exists between the caregiver and his/her partner; however, there is no evidence that the conflict is characterized by violence. There is no evidence to suggest that the child is adversely affected.

and/or

It is alleged/verified that the child has been exposed to partner violence but the frequency, duration and severity have been assessed to be low and/or the family has been connected to relevant community supports.

Not Severe

J  No Partner Conflict
There is no evidence that the conflict is characterized by violence in the relationship. There is no information to suggest that the child is adversely affected and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 4

ABANDONMENT/SEPARATION

The child has been abandoned or is at risk of being separated from the caregiver as a result of intentional or unintentional actions of the caregiver.
SECTION 4 – Scale 1: Orphaned/Abandoned Child

SCALE 1

ORPHANED/ABANDONED CHILD

Child and Family Services Act References

37(2)
A child is in need of protection where,

(i) the child has been abandoned, the child’s parent has died or is unavailable to exercise his or her custodial rights over the child and has not made adequate provision for the child’s care and custody, or the child is in a residential placement and the parent refuses or is unable or unwilling to resume the child’s care and custody.
SECTION 4 – Scale 1: Orphaned/Abandoned Child

Interpretation

An orphaned child means the parent has died and no legal guardian has been determined; therefore, CAS must assume that role, either temporarily or permanently.

A deserted or abandoned child is a form of parental neglect. Inherent in neglect are a lack of continuity and a lack of future planning by the parent for the child (Young, 1964). The caregiver either deliberately deserts the child or permits the child to experience substitute child care, where both the type and the frequency of the substitute care are a concern as well as the caregiver’s lack of provision and plan for meeting the child’s need for continuity (Zuravin & Taylor, 1987). Examples of situations where desertion or abandonment are to be considered are:

- caregiver has deserted the child and there is no indication that the caregiver intends to plan for the child’s care
- substitute care has not been sufficient (e.g., caregiver is unfamiliar to child, number of different people caring for the child, caregiver engages child in exploitive activity such as but not limited to sexual abuse imaging)
- caregiver refuses to resume care of child upon child’s discharge from a residential setting
- child has been separated from the family due to parent/child conflict or the child’s alleged or perceived behaviour problems and caregiver refuses to assume care of or for the child
- primary caregiver does not resume care of the child from the substitute caregiver at the agreed upon time and the substitute caregiver will/can no longer care for the child

Children who are abandoned are left abruptly by the caregiver without any alternative plan of care. Children at risk of abandonment include infants, children or adolescents, and the caregiver is unable and unwilling to plan for the child’s care. Desertion is an action by a caregiver that represents a pattern of care and may reflect caregiver patterns related to addiction, mental illness, indifference or increasing inability by the caregiver to manage the child’s behaviour which culminates in the desertion of a child.

*NEW* For children, or more commonly youth, who are at risk of abandonment and/or separation because of strained family relations or family difficulties, or because of the child’s alleged or perceived behaviour difficulties, see Section 4, Scale 2, “Caregiver-Child Conflict/Child Behaviour”. For children who have actually been abandoned or deserted for these reasons, code in this section.

For children of any age where the caregiver believes they have provided adequate child care for the child before leaving, yet the child care appears to be inadequate so the child merely appears abandoned, see Section 2, Scale 1, “Inadequate Supervision”.

Eligibility Spectrum 2016 75
SECTION 4 – Scale 1: Orphaned/Abandoned Child

### Rating Scale for Orphaned/Abandoned Child

**Extremely Severe**

A  **Orphaned Child**  
It is alleged/verified that child’s caregiver/guardian has died and no other person has been determined to be the legal guardian.

B  **Deserted/Abandoned Child**  
It is alleged/verified that the child has been abruptly abandoned by his caregiver or guardian and there is no substitute caregiving plan. There is no indication that the caregiver intends to return or to accept the child back into the home.

  and/or

It is alleged/verified that the child has been deserted by his caregiver or guardian. The parent has deserted the child as a result of the child’s behaviour and there is no indication that the caregiver intends to plan for the child’s care.

  and/or

It is alleged/verified that the child has been shifted from one home to another. Future plans for the child are uncertain at this time.

  and/or

It is alleged/verified that child has been abandoned in a residential placement. Caregiver refuses or is unable to resume caring for the child.

C  **Child Abandoned from Another Jurisdiction**  
It is alleged/verified that the child has been deserted/abandoned by his caregiver or guardian and is unaccompanied in a jurisdiction from outside of his/her home community, province or country. There may be a caregiving plan, but the plan is not adequate to meet the child’s safety and basic needs.

**Moderately Severe**

D  **Many Unexpected Breaks in Caregiver**  
It is alleged/verified that child has experienced a series of breaks in caregiving during the last year. Caregiver has left child for extended periods of time on short notice with persons who are unfamiliar to the child and who do not normally care for him/her.

Caregiver has left abruptly without preparing the child for this. The child has been shifted from one home to another; however, the caregiver has always returned to resume caregiving responsibility. The child has not been deserted.
SECTION 4 – Scale 1: Orphaned/Abandoned Child

**Intervention Line**

**Minimally Severe**

E  **Few Unexpected Breaks in Caregiver**  
It is alleged/verified that there has been one or two unexpected but temporary breaks in caregiving.

Child has had to receive care for an extended period of time by a person who does not normally care for him/her, but caregiver did not leave abruptly. Caregiver maintained some contact during the absence. Caregiver has always returned to resume caregiving or is expected to return shortly.

F  **One Continuous Caregiver – Other Instability**  
It is alleged/verified that one of the caregivers has provided continuous, stable care for the child in the past year.

The other caregiver has not been in the household consistently or was away for an extended period of time (due to marital difficulties, institutionalization, etc.). The caregivers may have separated so that the other caregiver now only makes visits.

This has required adjustments in the lives of family members.

**Not Severe**

G  **Continuous Caregiving**  
No breaks in caregiving for the child are alleged/verified for at least one year or since last referral. If there are two caregivers or guardians, they have remained together without separations. If one caregiver or guardian, he or she has maintained primary responsibility for the child.

If caregiving is shared with relatives or other appropriate caregivers, the child is well acquainted with and completely comfortable with these alternative caregivers.

There are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 4 – Scale 2: Caregiver-Child Conflict/Child Behaviour

SCALE 2

CAREGIVER-CHILD CONFLICT/CHILD BEHAVIOUR

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm;

(l) the child’s parent is unable to care for the child and the child is brought before the court with the parent’s consent and, where the child is 12 years of age or older, with the child’s consent, to be dealt with under this Part.
SECTION 4 – Scale 2: Caregiver-Child Conflict/Child Behaviour

Interpretation

This section addresses those situations where the child/youth is at risk of separation from the family due to:

- a high degree of caregiver-child/youth conflict in the family
- the caregiver’s difficulty managing the child/youth’s behaviour in the home

The child/youth’s behaviour is not the level of severity being coded in this section. The parent’s ability or inability to cope with the behaviour is what determines the levels of severity.

While most cases of parent-child conflict pertain to children over the age of 12, in some situations children less than 12 years of age may be at risk of separation from the family due to difficult child and family relations.

This section refers to the child at risk of separation from the family. If the child has already been abandoned, deserted or separated from the family and the family refuses to have the child return, see Section 4, Scale 1 “Orphaned/Abandoned Child”.

Rating Scale for Caregiver-Child Conflict/Child Behaviour

Extremely Severe

A Caregiver-Youth Conflict High – Imminent Risk of Separation of Youth from Family/ Risk of Physical Assaults

The youth is still being cared for by the family system. It is alleged/verified, however, that due to very high caregiver-child conflict, the youth-family relations are so combative, family members (other than the youth) are at risk of physical harm and/or the identified child is at imminent risk of separation from the family. For example, the caregiver has requested an out-of-home placement or the youth desires a placement. There have been very few attempts to solve problems.

B Caregiver-Child Conflict High – Imminent Risk of Separation of Child from Family/Risk of Physical Assaults

The child is under 12 years of age, the child’s behaviour is extremely difficult in the home and the caregiver may be taking appropriate action to get assistance for the child. Now, however, it is alleged/verified that the caregiver has difficulty managing this behaviour so that the child is at risk of imminent separation from the family. If other children are in the home there may be a risk that they are likely to be physically harmed or separated from the family due to child’s behaviour.

*NEW* The above rating scale has been added.
SECTION 4 – Scale 2: Caregiver-Child Conflict/Child Behaviour

Moderately Severe

C  Caregiver-Child Conflict – Potential Separation of Child from Family
The child/youth is being cared for by the family system. It is alleged/verified, however, that due to high caregiver-child/youth conflict, the family relations are strained and there is the potential the child/youth will be separated from the family. Formal requests for out-of-home placements have not yet been made. There have been some attempts to solve problems.

and/or

The child/youth’s behaviour is difficult in the home and the caregiver may be taking appropriate action to get assistance for the child/youth. Now, however, it is alleged/verified that the caregiver has difficulty managing this behaviour so that there is the potential the child/youth will be separated from the family. If other children are in the home there is no risk that they are likely to be physically harmed or separated from the family due to the child/youth’s behaviour.

*NEW* The above rating scale has been added.

If there are allegations of physical harm to the child, this should be coded in Section 1, Scale 1 “Physical Force and/or Maltreatment”.

D  Some Caregiver-Child Conflict – Separation from Family Is Not Likely
It is alleged/verified that there is some caregiver-child/youth conflict in the home but some contacts between child and family remain positive. Requests for separation of child/youth from family and/or separation do not appear likely. Some attempts to solve problems have occurred, though not always successful; some mutual tolerance exists. Family may be engaged in other services to prevent separation; or the family may be waiting for community based services and require additional support to reduce the risk of separation. Child/youth may be temporarily excluded from some family activities or have some privileges revoked. If other children are in the home there is no risk that they are likely to be physically harmed or separated from the family due to the child’s behaviour.
Minimally Severe

E  Some Caregiver-Child Conflict – No Separation of Child from Family
It is alleged/verified that the child/youth’s behaviour in the home is difficult but the
caregiver is managing this behaviour. Caregivers have obtained or are willing to obtain
assistance from other community resources. If other children are in the home, they are
not at risk of a likelihood of physical harm or separation from the family due to child/
youth’s behaviour. This includes a child who may be waiting for placement.

Not Severe

F  Caregiver/Child Relations Positive
It is alleged/verified that the child/youth’s family relations are generally positive. There
is mutual tolerance and conflicts are resolved appropriately. Child/youth participates
adequately in family life.

    and/or

    It is alleged/verified that the child/youth does not exhibit any serious misconduct
problems at home, school or in the community.

    and

    There are no other current conditions and/or safety risk factors which indicate a
likelihood of maltreatment.
SECTION 5

CAREGIVER CAPACITY

No harm has yet come to the child and no evidence is apparent that the child may be in need of intervention for a reason indicated in Sections 1 through 4. The caregiver, however, demonstrates characteristics that indicate that without intervention the child would be at risk in one of the previous sections.
SECTION 5 – Scale 1: Caregiver Has History of Abusing/Neglecting/Exploiting

SCALE 1

CAREGIVER HAS HISTORY OF ABUSING/NEGLECTING/EXPLOITING

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c);

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm.
SECTION 5 – Scale 1: Caregiver Has History of Abusing/Neglecting/Exploiting

Interpretation

This section is to be used to identify those situations where there is:

- a caregiver who has a history of maltreating children or is currently the subject of an allegation of child abuse/neglect/exploitation
  
  or

- there is an introduction/re-introduction of a caregiver or adult with a history of partner violence or adult conflict that has previously resulted in harm/neglect/exploitation to a child
  
  and

- that caregiver is currently in a caregiving role or has ongoing access to children
  
  and

- circumstances precipitating the previous abuse/neglect/exploitation have not changed
  
  and

- there is no current allegation or evidence that harm is occurring

Due to the caregiver’s history of maltreating children, there is a risk that a child is likely to be abused/neglected/exploited.

Examples of such caregivers are: parents of newborns where one/both parent(s) has/have a history of abusive/neglectful/exploiting parenting; people who have a history of abusing children have moved into caregiving positions such as step-parents or teachers; a person with a history of verified sexual abuse against a child; an adult with a history of partner violence or adult conflict where the conflict resulted in harm to a child.

In situations where evidence exists that requires a caregiver’s own children to be the subject of a CAS investigation due to allegations received about that caregiver from another family’s child(ren), code in this section.

If evidence exists that the child has already been harmed/neglected/exploited and would fall above the intervention line in a previous Spectrum section, code in the appropriate section.

Rating Scale for Caregiver Who Has History of Abusing/Neglecting/Exploiting

Extremely Severe

A  Paedophile

It is alleged/verified that person in a caregiving role with the child is a paedophile (e.g., has committed numerous sexual offences against children.

*If the person has not been determined to be a paedophile, see Level B, C or D below.*
SECTION 5 – Scale 1: Caregiver Has History of Abusing/Neglecting/Exploiting

B Previous/Current Child Exploitation of Specific Child – No Change in Precipitating Circumstances
It is alleged/verified that a person in a caregiving role with the child, previously/currently abused, exploited or is alleged to have exploited that specific child or children and it is suspected that the circumstances precipitating the previous exploitation have not changed.

C Previous/Current Child Exploitation of Similar Children – No Change in Precipitating Circumstances
It is alleged/verified that a person in a caregiving role with the child, previously/currently abused, exploited or is alleged to have exploited another child of similar description, and it is suspected that the circumstances precipitating the previous exploitation have not changed.

D Previous/Current Abuse/Neglect of Specific Child – No Change in Precipitating Circumstances
It is alleged/verified that person in a caregiving role with the child has previously/currently abused/neglected, or is alleged to have abused/neglected, that specific child or children, and it is suspected that circumstances precipitating the previous abuse/neglect have not changed (e.g., maltreater has not received counselling, financial stresses continue, alcoholism continues, etc.).

E Previous/Current Abuse/Neglect of Similar Children – No Change in Precipitating Circumstances
It is alleged/verified that a person in a caregiving role with the child has previously/currently abused/neglected, or is alleged to have abused/neglected, another child of similar description, and it is suspected that circumstances precipitating the previous abuse/neglect have not changed (e.g., maltreater has not received counselling, financial stresses continue, alcoholism continues, etc.).

F Previous/Current Maltreater of Child Exposure to Conflict Causing Harm – Specific Child, No Change in Precipitating Circumstances
It is alleged/verified that a person with a history of partner violence or adult conflict that previously/currently resulted in physical, mental, emotional harm, a developmental condition or neglect to a specific child is again in a relationship with a caregiver or adult (in that child’s family) with whom there has been a pattern of violence, and it is suspected that circumstances precipitating the previous harm have not changed (e.g., couple that previously experienced partner violence resulting in child exposure that caused harm has reunited without resolving issues, maltreater has not received counselling, alcoholism continues, etc.).
SECTION 5 – Scale 1: Caregiver Has History of Abusing/Neglecting/Exploiting

Moderately Severe

G Previous/Current Abuse/Neglect/Exploitation of Different Children – No Change in Precipitating Circumstances
It is alleged/verified that a person in a caregiving role with the child has previously/currently abused/neglected/exploited, or is alleged to have abused/neglected/exploited, another child or children of a different description, and it is suspected that circumstances precipitating the previous abuse/neglect/exploited have not changed (e.g., maltreater has not received counselling, financial stresses continue, alcoholism continues, etc.).

H Previous/Current Maltreater of Child Exposure to Conflict Causing Harm – Different Child, No Change in Precipitating Circumstances
It is alleged/verified that a person with a history of partner violence or adult conflict that previously/currently resulted in physical, mental, emotional harm, a developmental condition or neglect to a child is in a relationship with an adult or parent/caregiver of a different child; and it is suspected that the circumstances precipitating the previous violence and resulting harm to a child have not changed (e.g., maltreater has joined another family with children but maltreater has not received counselling, alcoholism continues, etc.).

Minimally Severe

I Previous/Current Abuse/Neglect/Exploitation of Children – Changed Precipitating Circumstances
It is alleged/verified that person in a caregiving role with the child has previously/currently abused/neglected/exploited, or is alleged to have abused/neglected/exploited, a child or children, but the circumstances precipitating the previous abuse/neglect/exploited are believed to be no longer relevant (e.g., counselling has been received, financial stresses relieved, alcoholism overcome, etc.). Confirmation of these precipitating circumstances having changed (e.g., notation in previous file that counselling was completed) has been received.

J Previous/Current Maltreater of Child Exposure to Conflict Causing Harm – Changed Circumstances
It is alleged/verified that a person with a history of partner violence or adult conflict that previously/currently resulted in physical, mental, emotional harm, a developmental condition or neglect to a child is in a relationship with an adult or parent/caregiver of a child, but the circumstances precipitating the previous harm are no longer relevant (e.g., maltreater has received treatment and overcome propensity to violence) and confirmation of the changes have been received from appropriate collaterals.

Not Severe

K No History of Abuse/Neglect/Exploitation
Caregiver of child has no alleged/verified history of abuse/neglect/exploitation and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 5 – Scale 2: Caregiver Inability To Protect

SCALE 2
CAREGIVER INABILITY TO PROTECT

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c);

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f. 1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm.
SECTION 5 – Scale 2: Caregiver Inability To Protect

Interpretation

This section addresses those situations where there is a risk that the child is likely to suffer harm by a third party because the caregiver does not protect the child. It is the responsibility of the caregiver to protect the child from harm or risk of harm.

**Code in this section if the child has been exposed to risky situations and the caregiver is demonstrating qualities that indicate an inability to protect. If the risky situation is that a person with a history of abusing/neglecting/exploiting assumes a caregiving role with the child, code in Section 5, Scale 1, “Caregiver has History of Abusing/Neglecting/Exploiting”.

If the child has already been harmed by the third party see Section 1, “Physical Sexual Harm by Commission” or Section 2, “Harm by Omission”.

**Rating Scale for Caregiver Inability To Protect**

Extremely Severe

A  **Caregiver Does Not Act To Protect Child**

It is alleged/verified that, historically:
Caregiver has had a child who was abused/neglected/exploited by another party and had full knowledge the abuse/neglect/exploitation was taking place but stood by passively without protecting or pretended he/she didn’t know what was happening.

Caregiver showed little ability or inclination to stand up to the abusing/neglecting/exploiting person and prevent repeated abuse.

or

It is alleged/verified that, currently:
Caregiver knows of a history of abusing/neglecting/exploiting by a third party and allows that person unrestricted access to the child. Caregiver denies the third party’s abusive/neglectful/exploitive history and consequently does not acknowledge the risk to the child. Caregiver does not intend to stand up to third party and prevent abuse/neglect/exploitation.

If the third party with a history of abusing/neglecting/exploiting is placed in a caregiving role with the child, code in Section 5, Scale 1 “Caregiver Has History of Abusing/Neglecting/Exploiting”.

If the child referred has actually been sexually or physically harmed, see Section 1, Scale 1 “Physical Force and/or Maltreatment” or Section 1, Scale 3 “Abusive Sexual Activity”.

SECTION 5 — Scale 2: Caregiver Inability To Protect

B Caregiver Makes Minimal Effort To Protect Child
It is alleged/verified that, historically:
Caregiver knows child has been abused/neglected/exploited by another party but there is some evidence that the caregiver made attempts to stop it but was unsuccessful. Caregiver did not immediately report abuse/neglect/exploitation of child by another party or seek help concerning it.

or

It is alleged/verified that, currently:
Caregiver knows of a history of abusing/neglecting/exploiting by a third party and does not restrict access to child. Caregiver says he/she is worried but is not taking active steps to prevent future abuse/neglect/exploitation. Caregiver intends to but shows little ability to be able to prevent abuse/neglect/exploitation.

Moderately Severe

C Caregiver’s Efforts Insufficient To Fully Protect Child
It is alleged/verified that, historically:
Caregiver did not pick up on obvious signals that child was being abused/neglected/exploited. Caregiver reacted rapidly and reasonably to the incident (e.g., reported abuser, requested help) once knowledge of the abuse/neglect/exploitation became apparent.

or

It is alleged/verified that, currently:
Caregiver knows of history of abusing/exploiting by a third party and is aware of potential danger but the caregiver continues his/her relationship with this person. Caregiver is making efforts to protect child but has not significantly restricted the access to the child.

Intervention Line

Minimally Severe

D Caregiver Makes Reasonable Efforts To Protect Child
It is alleged/verified that, historically:
Child was abused/neglected/exploited by third party despite the fact that caregiver used good judgment (e.g., restricted the third party access to the child). There did not seem to be any prior indications that abuse/neglect/exploitation would occur and/or caregiver exercised reasonable precautions in attempting to protect children from any potential abuse/neglect/exploitation.

or

It is alleged/verified that, currently:
Caregiver has restricted access of the third party who previously abused/neglected/exploited (or threatened to abuse/neglect/exploitation). Caregiver has severed his or her relationship with this person, or maintains only a limited relationship.

Not Severe

E Caregiver Protects Child
It is alleged/verified that the caregiver makes all reasonable provisions to protect the child and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 5 – Scale 3: Caregiver with Problem

SCALE 3

CAREGIVER WITH PROBLEM

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c);

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f. 1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to remedy or alleviate the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm;

(h) the child’s parent is unable to care for the child and the child is brought before the court with the parent’s consent and, where the child is 12 years of age or older, with the child’s consent, to be dealt with under this Part.
Interpretation

Specific parental characteristics can impair a parent’s abilities to provide appropriate and adequate care of the child and/or place the child at risk for maltreatment (Belsky, 1993). For example, as a result of the parent experiencing symptoms of affective, somatic or behavioural distress, the parent may be incarcerated, institutionalized, misusing substances, exhibiting a personality disorder or psychiatric disturbances (Kolko, 1996).

Even though the caregiver may demonstrate one of these conditions in many situations, only code in this section if the child is not eligible to receive intervention for any other reason previously outlined in the Eligibility Spectrum.

Cases to be opened in anticipation of the birth of a child, where the newborn would be at immediate risk because of the caregiver’s problem must be coded in Section 10-K as a non-protection case until the birth when a protection case could be coded in Sections 1-5 as applicable.

Rating Scale for Caregiver with Problem

Extremely Severe

A  Caregiver Has Problem and Is Unable To Care for Child

It is alleged/verified that due to a physical, mental/emotional, or behavioural problem (e.g., as a result of an alcohol or drug addiction, mental illness or physical or intellectual inability), caregiver has no current capacity to care for the child, even with supplementary child-care services, and no change is expected in the near future.

Caregiver is, or is due to be, hospitalized, institutionalized, or incarcerated, and no other caregiver is available.

For caregiver to resume at least partial child-care responsibilities, longer term provisions for supplementary child care (daycare, homemaker, etc.) will be required.

If caregiver was to have sole responsibility for child care, his/her condition is still unstable so that the child would be at risk (e.g., still has psychotic episodes, passes out).

and/or

It is alleged/verified that caregiver of newborn used alcohol or drugs in significant amounts during latter stages of pregnancy and traces of drugs or alcohol are found in child’s urine or blood at birth.
Moderately Severe

B Caregiver Has Problem Causing Risk That the Child Is Likely To Be Harmed
It is alleged/verified that caregiver has a problem created by a physical, mental/ emotional, or behavioural condition that threatens to interfere with his/her child- caring ability (or that has already caused some erratic child-care quality). Examples are chronic physical illnesses, physical disabilities, mental or emotional illnesses, substance abuse, criminal activity, intellectual disability.

and

Caregiver requires, and may be receiving, help or treatment for this problem/ condition, but there is no current necessity or plan for hospitalization, institutionalization, or incarceration of the caregiver.

Caregiver does not yet have the problem well enough under control so that he/she can reasonably care for the child without putting him/her at some risk (e.g., alcoholism is still a problem) but caregiver is starting treatment and this may be possible in future.

Minimally Severe

C Caregiver Has Basic Capacity To Provide Care Safely
It is alleged/verified that caregiver has a physical, mental/emotional, or behavioural problem that threatens to interfere with his/her child-caring ability (or that has already caused some erratic child-care quality). Examples are chronic physical illnesses, physical disabilities, mental or emotional illnesses, substance abuse, criminal activity, intellectual disability.

and

Supportive services are currently in place (e.g., counselling, medical care, etc.) that seem sufficient to stabilize or improve the situation.

Caregiver has the problem well enough under control that he/she can reasonably care for the child and/or has made appropriate alternate arrangements.

Not Severe

D Caregiver Able and Capable To Provide Care
No personal limitations on capacity for child care are alleged/verified. Caregiver has no significant physical, mental-emotional, or behavioural limitations that interfere with his/her ability to care for the child. There are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 5 – Scale 4: Caregiving Skills

SCALE 4
CAREGIVING SKILLS

Child and Family Services Act References

37(2)
A child is in need of protection where,

(b) there is a risk that the child is likely to suffer physical harm inflicted by the person having charge of the child or caused by or resulting from that person’s,

(i) failure to adequately care for, provide for, supervise or protect the child, or
(ii) pattern of neglect in caring for, providing for, supervising or protecting the child;

(c) the child has been sexually molested or sexually exploited, by the person having charge of the child or by another person where the person having charge of the child knows or should know of the possibility of sexual molestation or sexual exploitation and fails to protect the child;

(d) there is a risk that the child is likely to be sexually molested or sexually exploited as described in clause (c);

(f) the child has suffered emotional harm, demonstrated by serious,

(i) anxiety,
(ii) depression,
(iii) withdrawal,
(iv) self-destructive or aggressive behaviour, or
(v) delayed development,

and there are reasonable grounds to believe that the emotional harm suffered by the child results from actions, failure to act, or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(f.1) the child has suffered emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm;

(g) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii), (iv) or (v) resulting from the actions, failure to act or pattern of neglect on the part of the child’s parent or the person having charge of the child;

(g.1) there is a risk that the child is likely to suffer emotional harm of the kind described in subclause (f) (i), (ii), (iii) (iv) or (v) and the child’s parent or the person having charge of the child does not provide, or refuses or is unavailable or unable to consent to, services or treatment to prevent the harm;

(h) the child’s parent is unable to care for the child and the child is brought before the court with the parent’s consent and, where the child is 12 years of age or older, with the child’s consent, to be dealt with under this Part.
SECTION 5 – Scale 4: Caregiving Skills

Interpretation

This section addresses those situations where the parent does not evidence the skill set necessary to parent a child. Limited parenting skills may be due to a lack of knowledge, skill, judgment, motivation or capacity on the part of the parent (Cantwell, 1980). Examples are a parent who does not appear to understand the baby’s need to feed every 2–4 hours, a parent with limited intellectual functioning who is unable to perceive when the child is ill or a first-time parent whose family of origin was neglectful and/or abusive and does not view neglect or abuse as wrong.

Infants and young children are most vulnerable, as children from birth to one year are more at risk of neglect than at any other time in their lives (US Dept. Health & Human Services, 1994).

*NEW* The Caregiving Skills scale should only be used when the caregiver’s skills may place the child in jeopardy in the future. If the caregiver’s skills are affecting the child in any way previously outlined in the Eligibility Spectrum, a previous scale should be used as a reason for service and intervention, including situations where the child has died and there were concerns related to caregiver capacity/caregiving skills.

Rating Scale for Caregiving Skills

Extremely Severe

A Poor Caregiving Skills – Risk That the Child Is Likely To Be Harmed
It is alleged/verified that the caregiver does not have knowledge of parenting skills and/or does not demonstrate qualities/abilities for child care, resulting in risk that the child is likely to be harmed. Examples include inability to demonstrate bonding or nurturing characteristics, extremely limited intellectual functioning, a demonstrated history of inadequate child care or extreme discomfort around the child.

Moderately Severe

B Limited Caregiving Skills – Risk That the Child Is Likely To Be Harmed
It is alleged/verified that knowledge of caregiving and parenting skills are limited and there is risk that the child is likely to be harmed. For example, the caregiver might be unable to follow feeding directions and the handling of an infant might be rough/dangerous. Other examples might include verbal assaults on the child which are disparaging and humiliating, and parentification of the child where the child is made to play a role that is inappropriate developmentally.

and/or

It is alleged/verified that a caregiver with few social supports and resources expresses concern about his/her ability to parent a young child or infant and wants some assistance to ensure that the child is receiving the appropriate care necessary.
Minimally Severe

C  Basic Caregiving Skills  
It is alleged/verified that caregiver has some basic knowledge of parenting and some basic parenting skills and the risk that the child is likely to be harmed is minimal. Further education and assistance would be helpful; however, the caregiver has the resources to access that assistance elsewhere.

Not Severe

D  Adequate Caregiving Skills  
Knowledge of caregiving and parenting skills are adequate and there is no alleged/verified risk that the child is likely to be harmed and there are no other current conditions and/or safety risk factors which indicate a likelihood of maltreatment.
SECTION 6

REQUEST FOR COUNSELLING
REQUEST FOR COUNSELLING

A  A Child Requests Counselling
A child over the age of 12 has contacted the agency requesting counselling or an interview.

B  Former Crown Ward Requests Counselling
Former Crown Ward of the agency requests counselling to assist with issues related to his/her previous wardship. (A former Crown Ward may require information related to his/her records or require the referral to a service in the community.)

*NEW* If a former Crown Ward requests Continued Care and Support for Youth (formerly Extended Care and Maintenance), code in Section 11 “Request for Youth Services”.

C  Former Crown Ward 21 Years or Older Requests Counselling and/or Financial Support
A former Crown Ward 21 years or older contacts the parent agency requesting counselling and/or financial support.

D  Family of Crown Ward with Access
Crown Ward of the agency has access to family members. The family file may be opened here if work is being done with the family to facilitate positive access and there are no protection concerns.

If protection concerns involving safety and risk factors arise during the access visits, necessitating an assessment of the feasibility of safe access, the family file could be opened under the protection area (in Sections 1-5) that is most relevant.

E  Family Requests Abuse Counselling
A family whose child has been physically or sexually assaulted, where the investigation and child protection service are completed (e.g., the maltreater was not a caregiver; it is a historical and not a current issue), and the family requests counselling for the child/family regarding the abuse.

F  Birth Planning Services
Request for birth planning for a caregiver regarding options for the unborn child (where adoption is not the primary plan).

*NEW* If adoption is the primary plan, code under Section 7, Scale 3 “Services for Birth Parent(s) Considering Placing Child for Adoption”. If there are protection concerns, code under 10K and upon the birth of the infant, open a protection file under Sections 1–5.

G  Voluntary Request for Counselling
Family or individual is requesting the agency provide counselling services for a reason other than mentioned above. This may include traditional First Nations, Aboriginal, Métis or Inuit healing practices.
SECTION 7

REQUEST FOR ADOPTION SERVICES
SCALE 1

ADOPTION SERVICES FOR POTENTIAL ADOPTIVE FAMILIES

A Inquiry/Application
Inquiries from potential adoptive caregivers regarding their desire to adopt.

B SAFE Homestudy Assessment and PRIDE Education Program
Adoptive applicant(s) is/are undergoing mandatory homestudy and/or training program as applicable regarding their suitability to adopt.

C Approved Adoptive Home – Awaiting Placement
Adoptive home has been approved and is awaiting placement of a child and/or youth who is legally available for adoption.

D Approved Adoptive Home – With Placement
Adoptive home has been approved and has a child and/or youth in the home on adoption probation.

E Approved Adoptive Home Out of Jurisdiction – Awaiting Placement
Adoptive home has been approved by another jurisdiction and is awaiting placement of a child and/or youth who is legally available for adoption.

F Approved Adoptive Home Out of Jurisdiction – With Placement
Adoptive home has been approved by another jurisdiction and has a child and/or youth in the home on adoption probation.

G Training
Request for mandatory education program for potential adoptive families from other agencies, other jurisdictions and private adoption practitioners.
SCALE 2

ADOPTION DISCLOSURE

A Adoption Disclosure – Non-Identifying Case-Specific Information
Request for adoption disclosure services for non-identifying information.

B Adoption Disclosure – Identifying Case-Specific Information
Agency refers applicant(s) requesting identifying information to appropriate
government and social organizations.

*NEW* Agency refers applicant(s) to Service Ontario or Registrar of Indian Affairs
for disclosure of identifying information.

C Adoption Disclosure – General Non Case-Specific Information
Request for general adoption disclosure information; for example, how to access the
process.
SCALE 3

SERVICES FOR BIRTH PARENT(S)
CONSIDERING PLACING CHILD FOR ADOPTION

A  Inquiries
Inquiries from birth parent(s) regarding adoption planning for their child or expected child.

B  Counselling Services
Request for counselling from birth parent(s) regarding adoption planning for their child or expected child.

*If the birth parent is seeking counselling for the child or expected child but adoption planning is not the primary plan, code in Section 6E (non-protection) or 10K (elements of protection).*

*If any other protection issues are apparent at the time of this call, code in that section as the primary reason.*

C  Consent for Adoption
Birth parent(s) consent to adoption placement for their child.
SCALE 4

ADOPTION PROBATION SERVICES

A  Request for Adoption Subsidy During the Probationary Period
   Inquiries from adoptive parents for subsidy while involved in the adoption
   probationary period of a child(ren) and or youth placed in adoptive home.

B  Provision of Adoption Subsidy During the Probationary Period
   Parent Agency provides adoption subsidy to the adoptive home for a particular child
   and/or youth placed in the adoptive home.

C  Request To Assist Adoptive Families with the Contact and Communication in Relation
   to Openness Orders and/or Openness Agreement
   Request to assist adoptive families with the contact and communication in relation to
   openness orders and openness agreements regarding children placed for adoption or
   whose adoption probation was supervised by the Society.
SCALE 5

POST-ADOPTION SERVICES

A  Inquiries
Inquiries from adoptive parents after adoption finalization.

B  Request for Post-Adoption Subsidy
Request for financial support to the parent agency from the adoptive family of a child after an adoption has been finalized.

C  Provision of Post-Adoption Subsidy
Provision of financial support by the parent agency of a child to the adoptive family after an adoption has been finalized.

D  Request for Post-Adoption Services
Request for service supports that an agency can provide in relation to families or individuals after adoption finalization.

E  Provision of Post-Adoption Services
Provision of service supports that an agency can provide in relation to families or individuals after adoption finalization.

F  Request for Post-Adoption Assistance in Relation to Openness Orders or Agreements
Request to assist adoptive families with the contact and communication in relation to openness orders and openness agreements regarding children placed for adoption or whose adoption probation was supervised by the Society.

G  Request for Alternative Dispute Resolution in Relation to Openness Orders
Request to assist adoptive families in determining a method of alternative dispute resolution in relation to openness orders.

NOTE: The Agency that places the child is the Placing Agency. All requests for financial requests through post-adoption services would be with the Placing Agency, rather than the Local Agency, if the family has subsequently moved to a new location. Adoption service support requests through post-adoption services could be provided by the Local Agency.

NOTE: Post-adoption services and/or subsidies will apply to children or youth placed on adoption through children’s aid societies only. These services do not apply to private, international or Crown Wards from other provinces.

H  Request for Service Supports Out of Jurisdiction:
Request for service supports that an agency can provide in relation to families or individuals after adoption finalization.
SECTION 8

FAMILY BASED CARE
SCALE 1

FOSTER CARE SERVICES

A  Inquiry
Inquiries from a potential foster family regarding the feasibility of becoming a resource for the agency.

B  SAFE Homestudy Assessment and PRIDE Education Program
Foster care applicant(s) is/are undergoing mandatory homestudy and/or education program to determine suitability to foster children/youth in care.

C  Approved Foster Home
Foster home is approved.

D  Support to Foster Parents from Another Jurisdiction
Request from other agency to provide respite, coaching or other support for one of its foster families.

E  Foster Care Training from Another Jurisdiction
Request for training from other jurisdictions regarding training for its foster applicants or approved foster caregivers.
SCHALE 2

KINSHIP SERVICE FOR CHILD WHO HAS BEEN OR WILL BE LIVING WITH KINSHIP SERVICE PROVIDER(S)

A Initial Screening and Assessment – Proposed
Request for or initiation of preliminary assessment of relative, extended family or community member(s) to determine suitability of the home for a future placement of a child who is in need of protection and has been admitted in the Society’s care. Included are active searches and outreach activities regarding additional potential caregivers.

B Initial Screening and Assessment – Apprised
Request for or initiation of preliminary assessment of relative, extended family or community member(s) to determine suitability of the home for a child who is in need of protection and has been living with the kinship service provider in response to an emergency child protection intervention.

*NEW* Proposed – Child is not living with the kinship service provider pending a kinship assessment and a placement decision.

*NEW* Apprised – Child is already living with the kinship service provider pending a kinship assessment and a placement approval.

C Comprehensive Assessment of Kinship Service
Completed assessment of relative, extended family or community member(s) to determine suitability of family or community member(s) to provide care for the child.

D Approved Kinship Service Home/Arrangement – Awaiting Placement
Kinship service home has been approved and is awaiting placement of the child who will reside with the kinship service provider(s) after, for example, court approval or end of school year.

E Approved Kinship Service Home/Arrangement – Ongoing Support for Kinship Service
Kinship service home has been approved and the child is living in the home. The Society continues to offer ongoing support for kinship service.

F Initial Screening Assessment for Kinship Service – Out of Jurisdiction Request – Proposed
Request by the parent agency to assess a potential kinship service arrangement to determine the suitability of the home for future placement of a child who is in need of protection and is in care of the parent agency.
G  **Initial Screening Assessment for Kinship Service – Out of Jurisdiction Request – Apprised**
Request by the parent agency to assess a kinship service arrangement to determine the suitability of the home for a child who is in need of protection and has been living with the kinship service provider in response to an emergency child protection intervention.

H  **Comprehensive Assessment Kinship Services – Out of Jurisdiction Request**
Completed assessment of relative, extended family or community member(s) to determine suitability of family or community member(s) to provide care for the child. Assessment outcomes have been communicated to the Parent Agency.

I  **Support to Kinship Service – Out of Jurisdiction Request**
Request from another agency to provide support services for a kinship service family following approval of the home.

*Kinship service excludes all services coded under customary care.*
SCALE 3

KINSHIP CARE FOR CHILDREN AND/OR YOUTH IN THE CARE OF CAS

A Kinship Care Inquiry
Request for or initiation of preliminary assessment of relative, extended family or community member(s) to provide care of a child in need of protection, who has been or will be admitted to the care of the Society.

B Kinship Care – Homestudy – “Place of Safety” Designation
Search completed and relative, extended family or community member designated as a place of safety (for up to 60 days to ensure completion of homestudy process). Standards outlined in the place of safety regulation must be met in order for designation.

C Kinship Care – SAFE Homestudy Assessment – Child Placed in Kinship Home
Relative, extended family or community member has been designated as a Place of Safety and child is placed pending completion of mandatory assessment.

D Kinship Care: SAFE Homestudy Assessment and PRIDE Education Program – Child Not Currently Placed in Kinship Home
Relative, extended family or community member is undergoing mandatory assessment and education program regarding their suitability to care for the child who is currently in the care of the society.

E Approved Kinship Care Home: SAFE Homestudy Assessment and PRIDE Education Program Completed – Awaiting Placement
Kinship care home has been assessed and approved, and is awaiting the placement of the child.

F Approved Kinship Care Home with Placement
Kinship care home has been assessed and approved and the child is in the home.

G Kinship Care SAFE Homestudy Assessment – Out of Jurisdiction Request
Request from the Parent Agency to complete a preliminary assessment of relative, extended family or community member(s) to provide care of a particular child in need of protection, who has been or will be admitted to the care of the Society.

H Kinship Care SAFE Homestudy Assessment and PRIDE Education Program – Out of Jurisdiction Request
A kinship care mandatory assessment and/or education program are underway for a particular child.

I Kinship Care Approval – Out of Jurisdiction Request
Kinship care home has been assessed by the Local Agency and approved by the Parent Agency and the child is in the home.
J  Support to Kinship Care Parent – Out of Jurisdiction Request
Request from the Parent Agency to provide support services for one of its approved
kinship care homes.

**NOTE:** Any subsidy arrangement must be done by the Parent Agency, in accordance with the Interagency Protocol.

**NOTE:** Out of Jurisdiction Request includes Out of Province Request.
SCALE 4

CUSTOMARY CARE

A  Customary Care Inquiry
Inquiry received from or on behalf of a relative, extended family or community member, who proposes to provide care and supervision in accordance with customs and traditions of a First Nations, Aboriginal, Métis or Inuit child deemed in need of protection and being supervised by a society pursuant to a Customary Care Agreement.

B  Customary Care – Home Assessment – “Place of Safety” or “Kinship Service” Designation
Search completed and relative, extended family or community member designated as a place of safety or kinship service (for up to 60 days to ensure completion of homestudy process). Standards outlined in the place of safety regulation or kinship service must be met in order for designation.

C  Customary Care SAFE Homestudy Assessment and PRIDE Education Program – Child Placed
Prospective caregiver has been designated as a place of safety or kinship service and child is placed pending the completion of a homestudy assessment.

D  Customary SAFE Homestudy Assessment and PRIDE Education Program – No Child Placed
Prospective caregiver is undergoing a homestudy assessment to establish suitability to care for the child.

E  Approved Customary Care Home – Awaiting Child Placement
Customary care home has been assessed and approved and is awaiting the placement of the child.

F  Approved Customary Care Home – With Placement
Customary care home has been assessed and approved and the child is in the home.

G  Customary Care SAFE Homestudy Assessment – Out of Jurisdiction Request
Request from another agency to assess and approve a customary care home for a particular child.

H  Support to Customary Care Parent – Out of Jurisdiction Request
Request from another agency to provide support services for one of its approved customary care homes.
SCALE 5

CUSTODIAL PARENTS – APPLICATION/ APPROVAL/PLACEMENT

Interpretation

This scale applies where an applicant is applying to provide a permanency plan for a Crown Ward. This may be deemed a ‘secondary opening’ if applicants are currently opened, including a foster or adoptive applicant/home.

A Inquiry
Inquiry from a relative or extended family member who is not the child’s parent, a foster family or community member regarding feasibility of assuming legal custody of a child.

B Assessment of Applicant
Foster family, relative, extended family or community member is undergoing an assessment to determine suitability to assume legal custody.

C Approved Legal Custody Home – Awaiting Child Placement
Foster family, relative, extended family or community member has been assessed and approved for a legal custody arrangement and is awaiting the placement of the child.

D Approved Legal Custody Home – With Placement
Foster family, relative, extended family or community member has been assessed and approved for a legal custody arrangement and the child is currently residing in the home.

E Legal Custody Assessment – Out of Jurisdiction Request
Request from another agency to assess and approve a legal custody arrangement for a child.

F Support to Legal Custodian – Out of Jurisdiction Request
Request from another agency to provide support services to a family acting as legal custodian to a child.
SCALE 6

CUSTODIAL PARENTS –
POST PLACEMENT SERVICES

A  Process Inquiries
Process inquiries from individuals involved in custodial arrangements after child is placed.

B  Request for Post Custodial Subsidy
Request for financial support by the custodial family to the parent agency, after a custodial arrangement has been completed.

C  Provision of Post Custodial Subsidy
Provision of financial support by the parent agency to the custodial family of a child after a custodial arrangement has been completed.

D  Request for Post Custodial Services
Request for service supports that the agency can provide to the custodial families or other individuals after a custodial arrangement has been completed.

E  Provision of Post Custodial Services
Provision of service supports that the agency can provide to custodial families or other individuals after a custodial arrangement has been completed.

F  Request for Post Custodial Support and Subsidy
Request for financial and services support that the agency can provide to custodial families or other individuals after a custodial arrangement

G  Provision of Post Custodial Support and Subsidy
Provision of financial and services support that the agency can provide to custodial families or other individuals after a custodial arrangement.

Example: A foster family seeks legal custody of a child and requires financial and service supports after the child has been discharged from care and the foster parents obtain legal custody under Section 65(2) of CFSA. The parent agency and the custodial family enter into an agreement for the provision of financial supports and services. The birth family also receives support from the agency to facilitate ongoing access arrangements.
SCALE 7

LICENSED SERVICES TO RESIDENTIAL CARE (OPI/OPR)

A  Response to a Request from a Licensed Residential Care Provider to a Review of Program for Future Placement

B  Monitoring/Annual Assessment of Residential Resource – With Child Placed by the Agency
SECTION 9

VOLUNTEER SERVICES
VOLUNTEER SERVICES

A  Volunteer Inquiry
   Request to process inquiry from potential volunteer.

B  Approved Volunteer
   Volunteer is approved and is either awaiting a volunteer assignment or already has one.

C  Volunteer Training
   Request for training for volunteers from other children’s aid societies.

D  Volunteer Resource Sharing
   Request to utilize agency volunteers by another agency.
SECTION 10

REQUEST FOR ASSISTANCE
REQUEST FOR ASSISTANCE

A Request for Investigation/Assistance
Another CAS requests assistance in its investigation or to meet Child Protection Standards (i.e., conduct interviews, complete an assessment on a caregiver (e.g., the other parent), complete a safety assessment on a family for a child or youth to visit, to complete a home visit of a child in care from another jurisdiction, testify in a protection case matter).

A community agency (i.e., police) requests assistance/expertise in conducting an investigation where a physical or sexual assault has occurred but not under CFSA Section 37 (2) (i.e., the maltreater was not a caregiver).

B Supervise/Assist Other CAS Child in Care
Supervise child in care of another CAS as per their request (e.g., society or Crown Ward or T.C.A status). It includes any related paperwork, contact with clients.

*NEW* The Interagency Protocol outlines the definitions of “home society” and “local society”. For situations in which your agency is deemed to be the “home society”, file openings should be coded in Sections 1–5 of the Eligibility Spectrum.

C Alerts – Other CAS
Alerts from another CAS regarding actual or possible family with protection concerns in jurisdiction.

D Court Papers
Serve court papers and complete necessary/relevant paperwork.

E Miscellaneous Requests by Another Children’s Aid Society
Examples include: Return a child to home agency, traditional First Nations, Aboriginal, Métis or Inuit healing practices, and other requests that do not fall into the above categories.

F Expungement Hearing Request or Other Court Hearing Request
The agency is required to attend an expungement hearing or some other court hearing (e.g., criminal trial) on a previously closed case.

G Alerts – From Justice/Education
Alerts from other agencies such as Corrections, Parole, Probation or Education regarding child protection issues.

H Request for Record Checks or Record Disclosures
Examples:
- Another CAS or community agency (e.g., police) request information from a file that was open or is currently open within CAS
- Custody claims by non-parents Ontario Regulation 24/10
- Former clients request record information
- Lawyers request record information
- OCL request record information
- School Based Violent Threat Assessment Protocol requests
*NEW* If protection concerns present as a result as a School Based Violent Threat Assessment disclosure request, code under Sections 1–5.

I Request for Agency Information and/or Consultation
Request for information and/or explanation of CAS service offered; interpretation of the legislation, babysitting, etc.

Request for consultation about an unidentified case or a hypothetical situation.

*NEW* With identifying information and concerns related to protection, a code in Sections 1–5 should be used.

J Community Public Relations Request
Community requests CAS to provide information, make a presentation (e.g., at a school or conference) or serve on an agency board.

K Request for Prenatal Service
Community or caregiver requests CAS service related to a caregiver with a problem and their unborn child.

NOTE: Such cases to be reclassified using the Eligibility Spectrum at the time of the child’s birth. Requests for birth planning regarding options for the unborn child to be coded in Section 6E, where adoption is not the primary plan.
SECTION 11

REQUEST FOR YOUTH SERVICES
REQUEST FOR YOUTH SERVICES

Child and Family Services Act References

71. 1 (3)

A Society or agency may provide care and maintenance in accordance with the regulations to a person who is 18 years of age or more if, when the person was 16 or 17 years of age, he or she was eligible for support services prescribed by the regulations, whether or not he or she was receiving such support services. 2011, c. 12, s.1.

Interpretation

This section addresses those situations where youth who have previously received services from the Society may seek additional supports in the form of finances, medical or dental care, clinical services or assistance with living arrangements through Continued Care and Support for Youth (CCSY) or Renewed Youth Support (RYS). It is recognized that youth having previously been subject to an order with the Society, have an entitlement to request additional supports and services from Children’s Aid Societies.

*NEW* Continued Care and Support for Youth was previously referred to as Extended Care and Maintenance.

A Former Crown Ward requests Continued Care and Support for Youth

A former Crown Ward between the ages of 18 and 21 years contacts the parent agency requesting continued care and support for youth. (Continued care and support for youth can be provided to youth who were Crown Wards at the age of 18, or who were in a legal custody arrangement through Section 65(2) of the CFSA or were placed in a formal customary care placement as described in the regulations.)

Example: A ten-year-old Crown Ward has been living with foster parents for several years. The foster parent applied for legal custody of the child under Section 65(2) of the CFSA. At age 18, the child would be eligible to enter into a continued care and support for youth agreement.

B Requests for Renewed Youth Support

A youth is eligible for Renewed Youth Support if he/she is 16 or 17 years of age and has been subject to a court order under Section 71. 1 of the CFSA as a Crown Ward, Society Ward, temporary care order or customary care that was terminated at age 16 or 17. Supports could include but are not limited to medical, financial, dental, living arrangements and clinical services.

C Requests to Supervise or Support Another Society’s Youth Subject to Continued Care and Support for Youth or Renewed Youth Support Agreement

Requests from the Home Society for a Local Society to support a youth subject to a CCSY or RYS agreement.
REFERENCES


SECTION 13

HISTORY OF THE *ELIGIBILITY SPECTRUM*
HISTORY OF THE **ELIGIBILITY SPECTRUM**

The Ontario Child Welfare Eligibility Spectrum (originally called the Intervention Spectrum), was first developed by Mary Ballantyne and George Leck of Simcoe CAS in 1991 with early and ongoing support by Margaret Morrison of Halton CAS. Original construction of the Spectrum incorporated some of Magura and Moses's (1986) Child Well-Being Scales categories and descriptors which have since been considerably modified. The Child and Family Services Act, The Revised Standards for the Investigation and Management of Child Abuse Cases (by the Children’s Aid Societies) Under the Child and Family Services Act published by The Ministry of Community and Social Services (MCSS [renamed Ministry of Children and Youth Services (MCYS in 2005)]), the OACAS Accreditation Standards, field practice wisdom and best practices research all informed the development of the Spectrum. In 1995, a major revision of the Spectrum occurred and was assisted by the following Societies: Elgin, Haldimand-Norfolk, Muskoka, Peel, Perth, York and Sarnia. Other individuals and organizations also contributed to that refinement.

In 1994, MCSS provided a grant to the OACAS to test the reliability and validity of the Eligibility Spectrum. The 1997 version of the Spectrum was developed based upon the results of that research and feedback received from extensive field use. The research was conducted by Professor Robert MacFadden and Deborah Goodman, doctoral candidate, Faculty of Social Work, University of Toronto, Mary McConville, Executive Director of the OACAS, George Leck, Mary Ballantyne and Margaret Morrison. A Research Advisory Committee consisting of representatives from Peel CAS, Toronto Catholic CAS, Leeds-Grenville Family and Children’s Services and Essex Roman Catholic CAS assisted. Frontenac CAS, Toronto Catholic CAS, Huron CAS, Sudbury CAS, Metro Toronto CAS and Jewish Family and Children’s Services supplied data to the project. The result was the second major revision of the instrument.

The Eligibility Spectrum was included in the Risk Assessment Model for Child Protection in Ontario, issued in October 1997. It has been in consistent use in all Children’s Aid Societies in Ontario since August 1998. Minor revisions were made to the Eligibility Spectrum in 1999 to address issues identified by the field during its broad use and to ensure consistency with amendments to the CFSA and with new Standards for Child Protection Cases.

The Eligibility Spectrum (2006) reflected the new transformation strategies (such as a broader range of permanency options like kinship care or custodial care and a new emphasis on partner violence affecting children) and the Ontario Differential Response Model for Child Protection Services (2005). The changes also made the eligibility tool consistent with both the Child and Family Services Act as amended by Bill 210 (November 30, 2006) and the Child Protection Standards in Ontario (February 2007).